

# **Investor Presentation**For 1Q24



## **Bangkok Bank**





1Q24 Key highlights



Operating environment



1Q24 Financial performance



2024 Key focus and target

## **1Q24** Key highlights

Prudent approach has been key to delivering sustainable returns over the years

## Continue delivering quality growth



Resilient balance sheet strength



+18.7% 000

**Higher net profit** 



3.06%

Moderated net interest margin



**15.6%** 

**Common equity tier 1** 

**+2.4%** YTD

Strong loan growth across domestic and international

**+2.3%** QoQ

Net fees and service income

85.6%

Loan to deposit ratio

3.0%

**NPL** ratio

**47.1%** 

Improved cost to income ratio

**291.7%** 

**Coverage ratio** 



## **Bangkok Bank**



• 1Q24 Key highlights



**Operating environment** 



1Q24 Financial performance

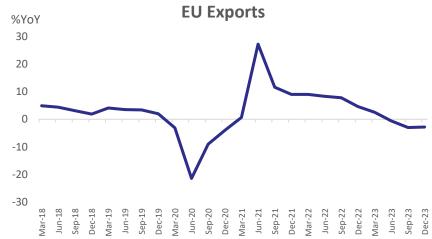


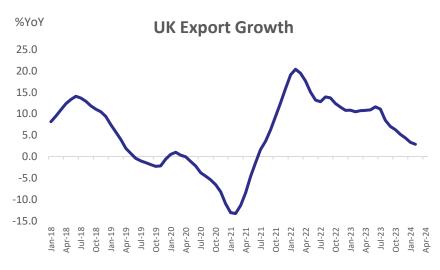
2024 Key focus and target

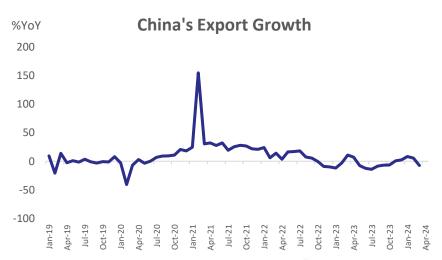
## Global headwinds: exports have also slowed down in many economies

#### **Exports**





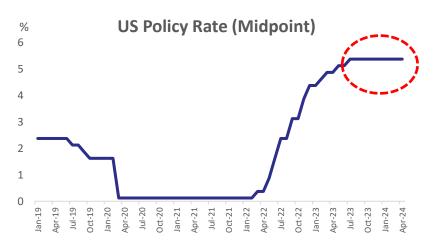


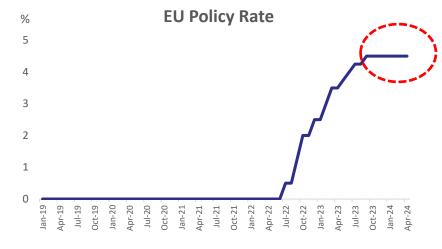


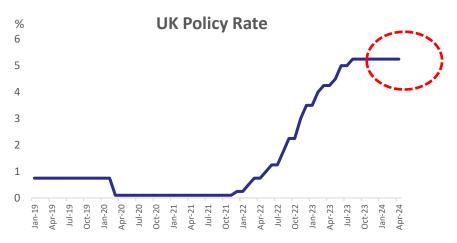


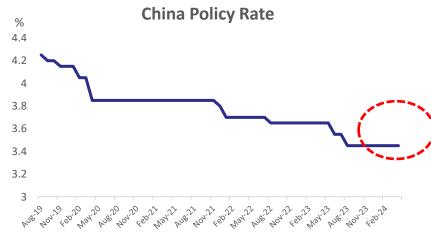
## Meanwhile central banks in major economies will continue to hold their policy rates until mid-2024

#### **Policy rate**



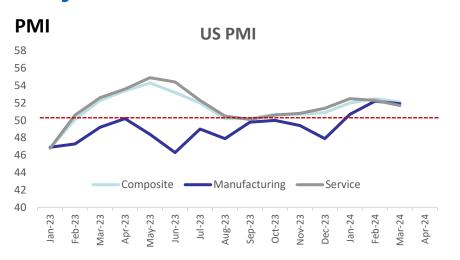


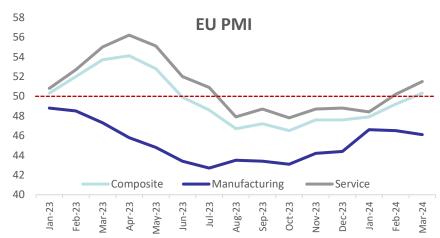


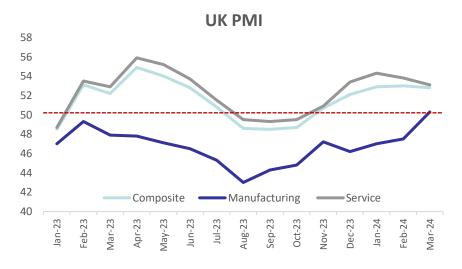


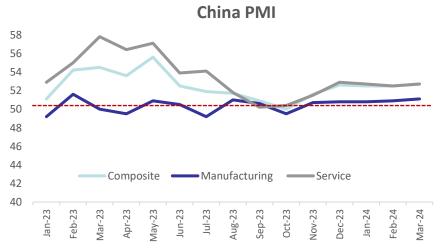


# Global headwinds: however, PMI figures suggest that manufacturing activities have started to recover in most major countries





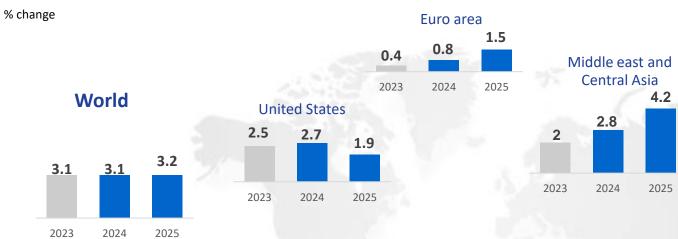


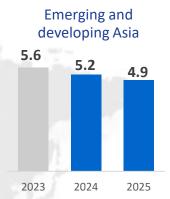


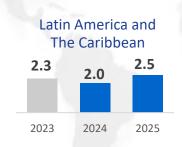


## Consequently, IMF predicts global economic activities will gradually recover into 2025

#### Growth projections by region, real GDP growth







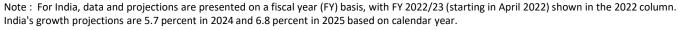


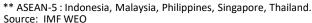


## **IMF** forecasts for key Asian economies

#### World Economic Outlook (ASIA), April 2024 update

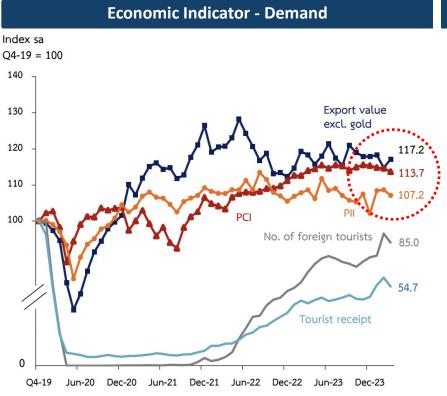
ASIA	Estimate	Projections	
(Economies Real GDP Growth percent change)	2023	2024	2025
China	5.2	4.6	4.1
India *	7.8	6.8	6.5
Japan	1.9	0.9	1.0
Korea	1.4	2.3	2.3
ASEAN-5**	4.1	4.5	4.6
Indonesia	5.0	5.0	5.1
Malaysia	3.7	4.4	4.4
Philippines	5.6	6.2	6.2
Thailand	1.9	2.7	2.9







### Lackluster global economy has impacted Thai exports and manufacturing...

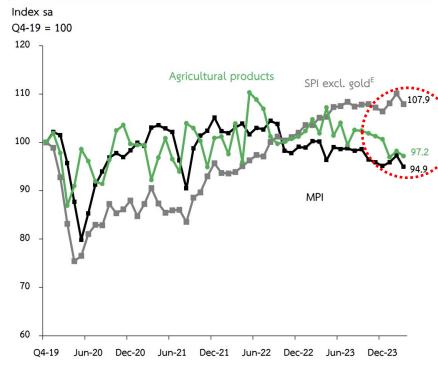




Note: PII - Private Investment Index MPI – Manufacturing Production Index

PCI – Private Consumption Index SPI – Service Production Index

#### **Economic Indicator - Supply**



Note: MPI = Manufacturing Production Index

SPI = Service Production Index (Excludes public administration and services, and gold activities)

E = Estimated data



## ...in line with fragile regional export growth since mid-2022

#### **Export value**

	Share		2023				2024			
%YoY 2023	2023	Q1	Q2	Q3	Q4	Q1	Feb	Mar	%MoM sa	
Agriculture	7.2	3.8	6.0	-3.0	10.6	5.3	4.5	5.4	-3.5	-0.6
Fishery	0.5	-8.5	-13.2	-0.4	-16.4	-3.3	16.8	6.6	5.9	2.0
Manufacturing	88.8	-1.1	-2.0	-5.4	-1.0	4.7	0.4	0.9	-6.0	2.1
Agro-manufacturing	13.3	-3.8	0.6	-8.2	-7.5	0.5	-4.6	-5.6	-8.6	1.2
Electronics	11.6	-3.7	-8.1	-6.1	-5.1	4.9	6.6	11.2	-9.6	1.7
Electrical Appliances	9.6	4.0	4.6	9.3	2.1	-0.1	-4.5	-0.4	-8.8	0.0
Automotive	15.6	7.6	10.3	5.3	13.5	1.5	-5.1	-4.3	-7.9	3.0
Machinery & Equipment	8.3	-0.8	-0.6	-1.5	0.8	-1.8	-1.4	0.4	-4.1	1.3
Petroleum Related	11.0	-10.4	-15.7	-23.2	-9.6	13.5	4.6	-6.5	16.6	9.5
Total (BOP Basis)	100.0	-1.7	-3.8	-5.0	-2.0	4.6	-1.0	2.5	-10.2	0.5
Excl. Gold		-1.4	-1.6	-5.1	-1.8	3.5	-0.6	0.0	-6.2	2.1
Excl. Gold & Petroleum Related		-0.1	0.5	-2.2	-0.7	2.3	-1.3	0.8	-8.9	1.2

Note: Data above are recorded by custom basis, except total export value which is recorded by BOP basis.

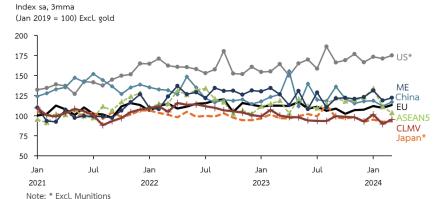
Custom basis considers recording as goods pass through Customs, while BOP basis considers changes in ownership between residents and non-residents.

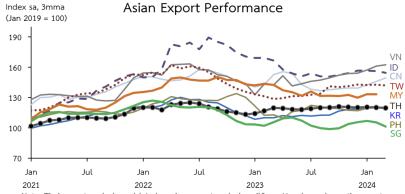
%MoMsa calculated from seasonally adjusted data, using data since 2007 (subject to revision).

Source: Compiled from Customs Department's data

#### **Export performance**

#### Thai Export to Major Destinations





Note: Thai export excludes gold. Indonesian export excludes oil&gas. Hongkong domestic export. Singapore domestic export excludes oil.

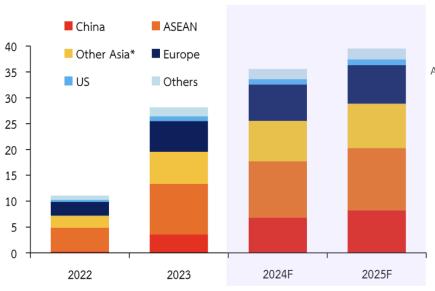


## Strong tourism recovery expected to continue in 2024

#### Projection of foreign tourist arrivals by nationality

#### riojection of foreign tourist arrivals by nationality

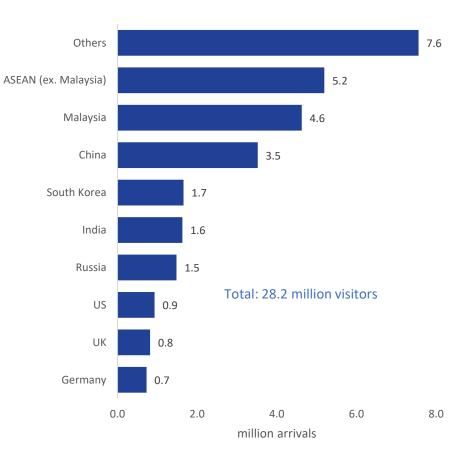
#### Million persons



Note: \*Include middle east

Million persons	2023	2024F	2025F
Projection of foreign tourist arrivals	28.2	35.5	39.5

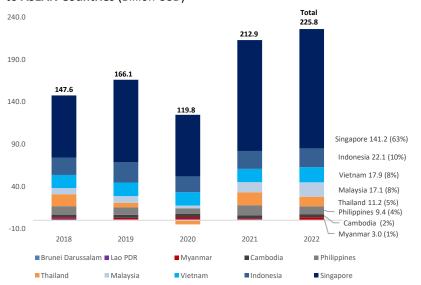
#### **Tourist Arrivals by Nationality (2023)**



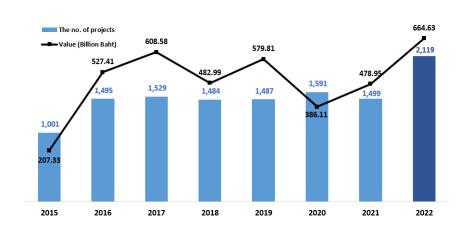


### At the same time, inflows of FDI to ASEAN have been increasing since 2020

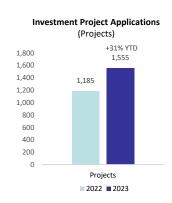
#### Flows of Inward Foreign Direct Investment (FDI) to ASEAN Countries (Billion USD)

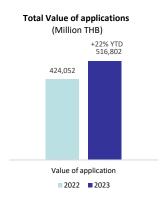


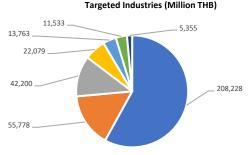
#### Applications for BOI incentives



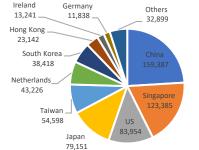
#### Thailand's Total Investment (January-September 2023)











FDI Inflow by Source in 2023 (Million THB)

#### Total value = 366,188 Million THB

- Electrical appliances and Electronics
- Automotive and Parts
- Tourism Medical

- Agriculture and Food Processing
- Petrochemicals and Chemicals
- Biotechnology

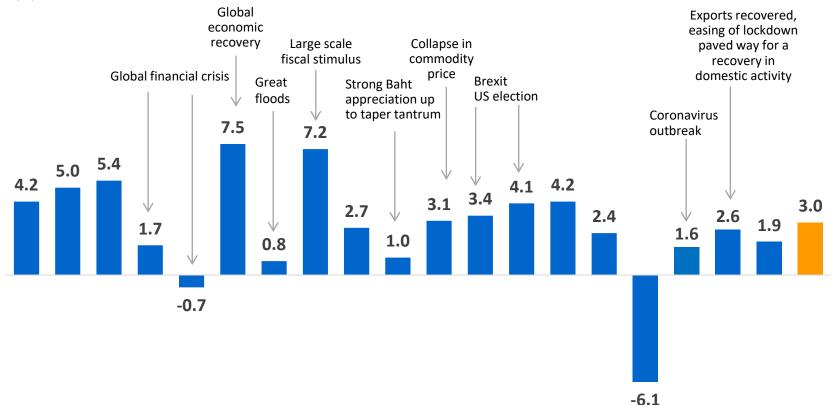


Total: 663.239 million THB

## Bangkok Bank forecasts uncertainties and global economic headwinds will limit Thai economic growth to around 3% in 2024

#### **GDP** growth

YoY (%)

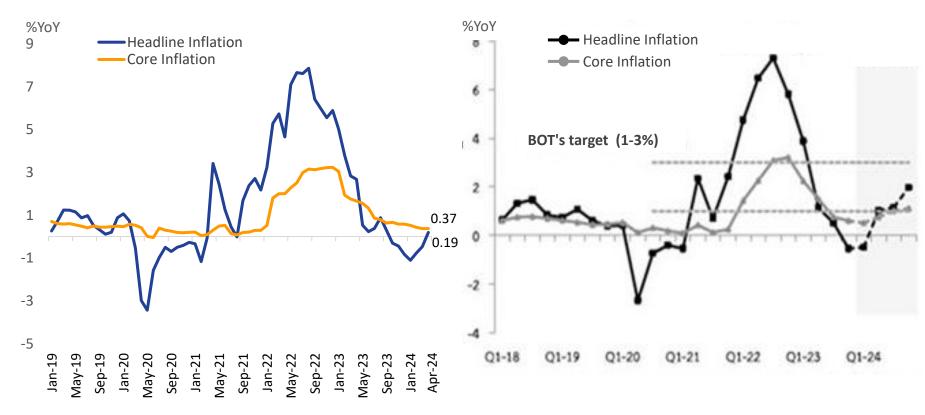


2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024



### Thai headline and core inflation have eased

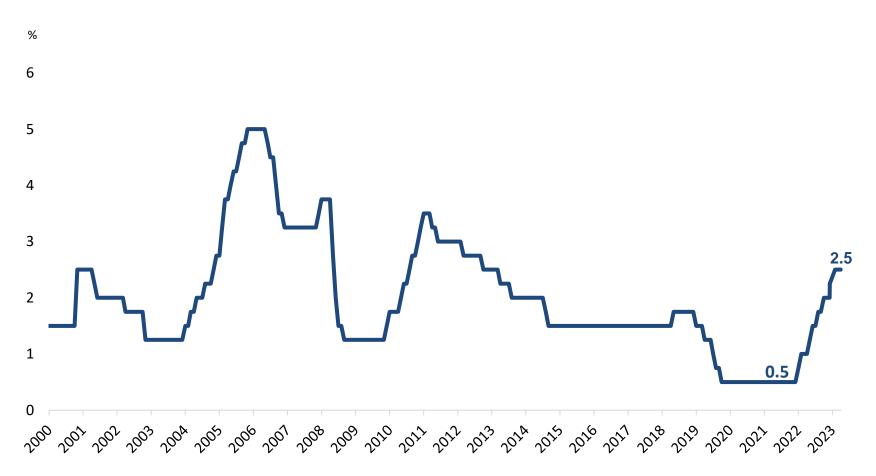
#### **Thailand's Inflations**





### Thailand policy interest rate has returned to normal level

#### **Policy interest rate**





## New phase and long-term challenges



**Digital transformation** 



Supply chain of coming FDI



Regionalization and globalization



**ESG** and energy transition trend



Regional infrastructure



## **Bangkok Bank**



• 1Q24 Key highlights



Operating environment

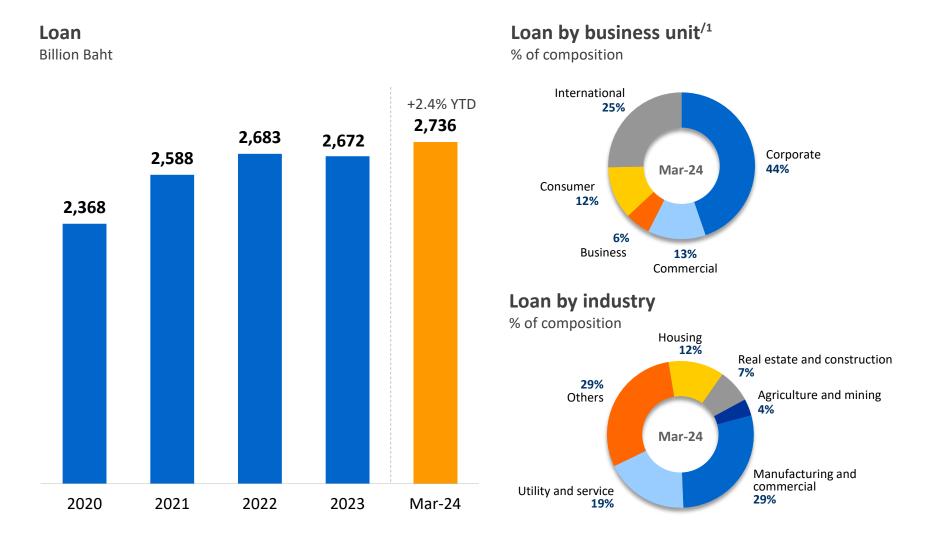


1Q24 Financial performance



2024 Key focus and target

## Prudent and well-diversified portfolio





in 14 economies.

## Net interest income eased from rising interest expense on deposit, resulted in slight decline of NIM QoQ

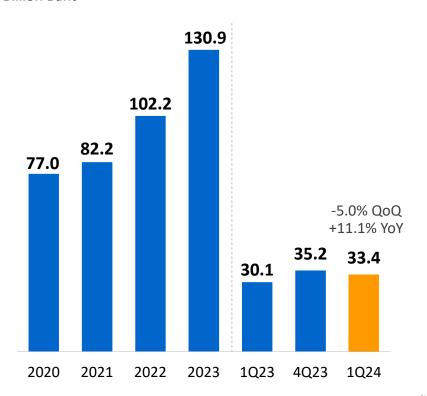
MLR

MOR

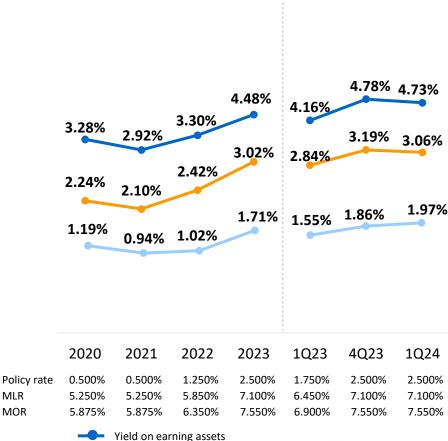
Cost of funds

#### Net interest income

Billion Baht



### NIM, Yield on earning asset, Cost of fund



## Net fees and service income increased from better performance of bancassurance and mutual fund services

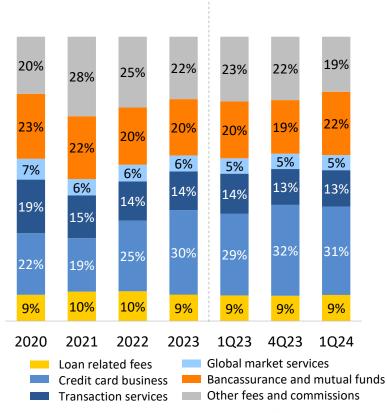
#### Net fees and service income

Billion Baht

#### 29.2 27.5 27.2 24.7 +2.3% QoQ -2.8% YoY 7.1 6.9 6.8 2020 2021 2022 2023 1Q23 4Q23 1024

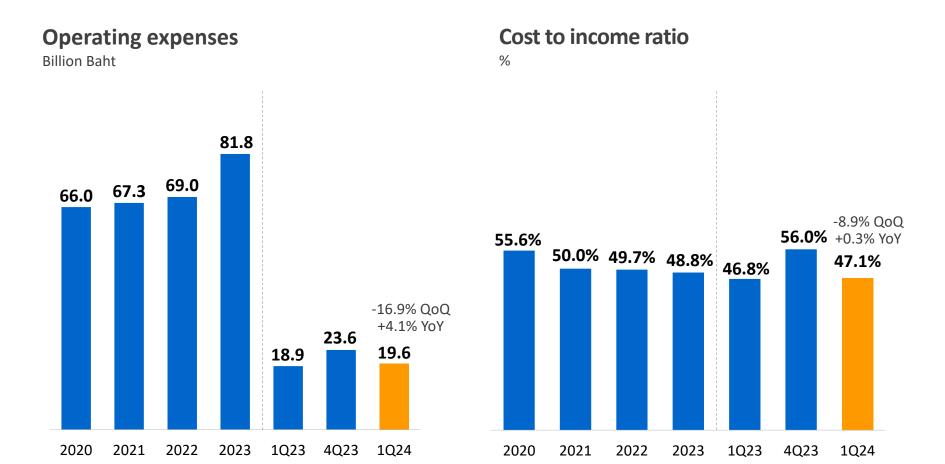
#### Fees and service income

% of composition





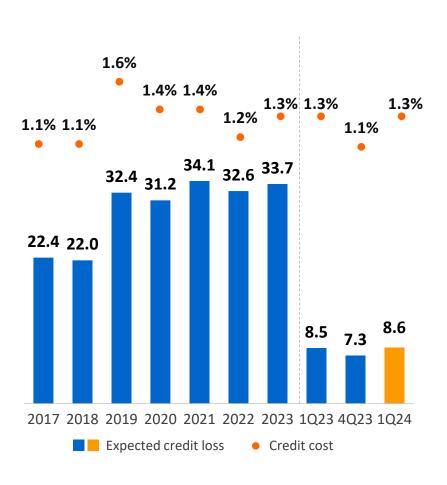
## Continuing sustained improvements in cost management





## Manageable asset quality with well-secured reserves

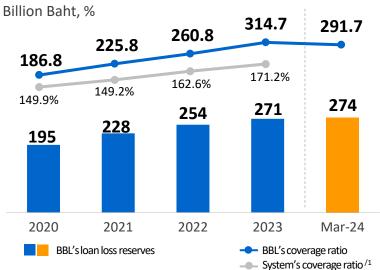
## Expected credit loss (Provision), Credit cost Billion Baht, %



#### **NPL** amount, NPL ratio

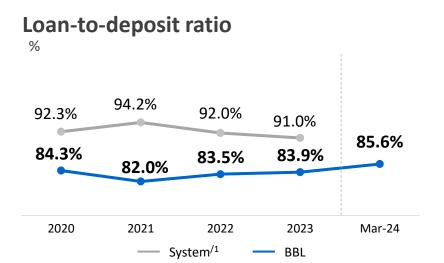


#### Loan loss reserve (LLR), Coverage ratio

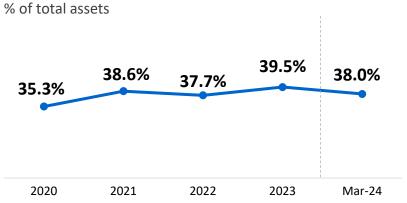




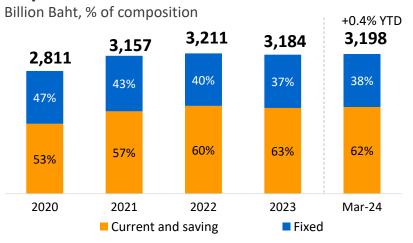
## Healthy funding and robust liquidity



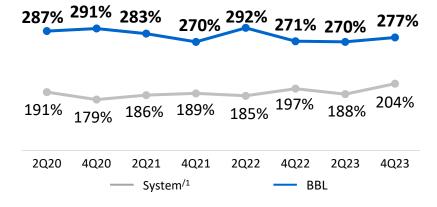
#### Liquid assets/2



#### **Deposit**



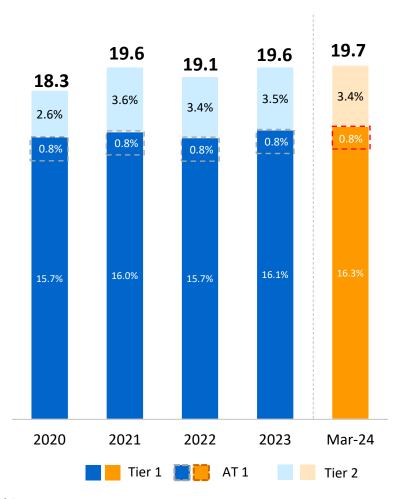
### Liquidity coverage ratio/3



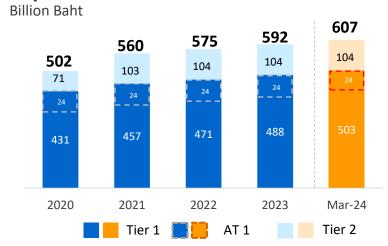


### Resilient balance sheet strength with strong capital positions

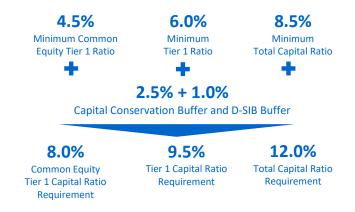
## Consolidated capital ratios



#### **Capital base**

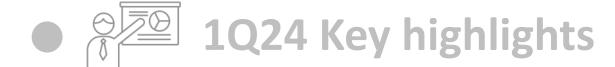


#### Regulatory capital ratio requirements





## **Bangkok Bank**



- Operating environment
- 1Q24 Financial performance
- 2024 Key focus and target

## **Key Focus and Strategy**



#### Regionalization

Leveraging our network couple with corporate and international expertise to maximize customers' growth potential in Thailand and regional market, particularly focusing on high-value industries

#### Digitalization

Developing a data driven organization through digitalizing systems, automation and use of AI including intelligent technologies such as predictive AI and generative AI to improve organizational competitiveness





#### **Urbanization**

Innovating services to support the evolving lifestyle and wealth needs of individual customers while helping business customers to thrive in the changing urban landscape



**Be Resilient** 

Be Responsible

**Be Customer Centric** 

**Be Caring** 

**Be Ethical** 



## **2024 Financial target**

Consolidated	2024 Financial target
Loan growth	3-5%
NPL ratio (gross)	±3.0%
Net interest margin	Around 2.8%
Net fee income growth	Low single digit
Cost to income ratio	High-40s%
Credit cost	0.9-1.0%

Note: The above financial targets are based on the Bank's preliminary estimates that may change due to the operating environments and other unforeseen circumstances.



## **Appendix**



## **Financial position**

						Million Baht
	Dec-20	Dec-21	Dec-22	Dec-23	Mar-24	Growth (%)
Loan	2,368,238	2,588,339	2,682,691	2,671,964	2,736,427	+2.4%
Deposit	2,810,863	3,156,940	3,210,896	3,184,283	3,198,332	+0.4%
LDR	84.3%	82.0%	83.5%	83.9%	85.6%	+1.7%
NPL <sup>/1</sup>	104,401	101,103	97,188	85,955	93,949	+9.3%
NPL ratio <sup>/1</sup>	3.9%	3.2%	3.1%	2.7%	3.0%	+0.3%
Allowance for ECL to NPL/1	186.8%	225.8%	260.8%	314.7%	291.7%	-23.0%
Allowance for ECL to loan	8.2%	8.8%	9.4%	10.1%	10.0%	-0.1%
Liquid assets <sup>/2</sup> to total assets	35.3%	38.6%	37.7%	39.5%	38.0%	-1.5%
CASA	57.0%	59.8%	62.6%	61.7%	62.0%	+0.3%
CET1/3	14.9%	15.2%	14.9%	15.4%	15.6%	+0.2%
Tier 1 ratio <sup>/3</sup>	15.7%	16.0%	15.7%	16.1%	16.3%	+0.2%
CAR/3	18.3%	19.6%	19.1%	19.6%	19.7%	+0.1%

Notes:

<sup>/1</sup> Including interbank and money market lending

## Financial performance – 1Q24

Million Baht

				<del>-</del>	
	1Q23	4Q23	<b>1Q24</b>	Growth (%)	
				QoQ	YoY
Net interest income	30,077	35,165	33,422	-5.0%	11.1%
Net fees and service income	7,123	6,768	6,927	2.3%	-2.8%
Other operating income	3,093	259	1,333	414.7%	-56.9%
Total income	40,293	42,192	41,682	-1.2%	3.4%
Operating expense	18,850	23,621	19,618	-16.9%	4.1%
Expected credit loss	8,474	7,343	8,582	16.9%	1.3%
Net profit/1	10,129	8,863	10,524	18.7%	3.9%
EPS/1 (Baht per share)	5.31	4.64	5.51	18.7%	3.9%
NIM	2.84%	3.19%	3.06%	-0.13%	0.22%
Net fees and service income ratio	17.7%	16.0%	16.6%	0.6%	-1.1%
Cost to income ratio	46.8%	56.0%	47.1%	-8.9%	0.3%
ROA/1	0.92%	0.78%	0.93%	0.15%	0.01%
ROE <sup>/1</sup>	8.05%	6.65%	7.81%	1.16%	-0.24%



## Financial performance – Year

Million Baht

	2020	2021	2022	2023	Growth (%) YoY
Net interest income	77,046	82,156	102,223	130,860	28.0%
Net fees income	24,711	29,209	27,508	27,234	-1.0%
Other operating income	16,971	23,176	9,164	9,393	2.5%
Total income	118,728	134,541	138,895	167,487	20.6%
Operating expense	65,974	67,266	69,019	81,775	18.5%
Expected credit loss/1	31,196	34,134	32,647	33,666	3.1%
Net profit/2	17,181	26,507	29,306	41,636	42.1%
EPS/2 (Baht per share)	9.00	13.89	15.35	21.81	42.1%
NIM	2.24%	2.10%	2.42%	3.02%	0.6%
Net fee income ratio	20.8%	21.7%	19.8%	16.3%	-3.5%
Cost to income ratio	55.6%	50.0%	49.7%	48.8%	-0.9%
ROA <sup>/2</sup>	0.48%	0.65%	0.67%	0.93%	0.26%
ROE/2	3.96%	5.62%	5.86%	8.01%	2.15%

Notes:



### **Network**



Note: Consolidated

/1 Domestic operation

/2 Exclude Permata's employee



## Long-standing international presence

### in 14 economies

1 Cambodia

Branch: 1

Number of year: 10

<sup>2</sup> China<sup>/1</sup>

Branch: 5

Number of year: 38

3 Hong Kong

Branch: 1

Number of year: 70

Indonesia

Branch: 216

Number of year: 56

5 Japan

Branch: 2

Number of year: 69

6 Laos

Branch: 1

Number of year: 31

7 Malaysia/1

Branch: 5

34

Number of year: 65



8 Myanmar

Branch: 1

Number of year: 29

9 Philippines

Branch: 1

Number of year: 29

10 Singapore

Branch: 1

Number of year: 67

11 Taiwan

Branch: 3

Number of year: 59

12 UK

Branch: 1

Number of year: 67

13 USA

Branch: 1

Number of year: 59

14 Vietnam

Branch: 2

Number of year: 32



Note: As of March 2024

/1 Wholly-owned subsidiary

Source: Bangkok Bank filing

## One Family, One Team

Vision To be a bank which provides quality financial services in line with customers' requirements, and is well equipped with qualified human resources and world-class technology and working systems, while maintaining its status as a well-established international bank and a leading Asian bank

#### **Be Resilient**

- Achieve minimum capital requirements set by the BOT.
- Provide training on major risk issues for executives and employees.
- Improve online training courses on significant risk issues.



#### Be Responsible

- Integrate ESG issues into policies, standards and processes of credit consideration.
- Building awareness on the importance of responsible finance and ESG risk management in the credit approval process.
- Promote eco-friendly loans.
- > Extend service points through banking agents.
- > Financial inclusion for vulnerable groups.
- Provide knowledge sharing activities for farmers and SME.
- Support the Well-Being of Communities and Society.
- Reduction of direct and indirect greenhouse gas emissions (Scope 1 and 2).

#### **Be Customer** Centric

- Developing products and service channels that meet the needs and suit the lifestyles of customers.
- Attain customer satisfaction scores ~ 95 in branch service and ~ 80 in Mobile Banking.
- > Achieve 100% training of executives and employees on cybersecurity and personal data protection.



#### **Be Caring**

- Concentrated on two areas of skills development: Business as Usual (BAU) skills, and lifelong learning skills that are necessary for future work.
- Initiate new courses to develop skills and increase average training hours per employee.
- Provide fair, comprehensive and appropriate welfare to employees.



#### Be Fthical

- Achieve "Excellent" rating from the Corporate Governance Report of Thai Listed Companies (CGR) conducted by the Thai Institute of Directors (IOD).
- Achieve 100% of all employees training on the Bank's Code of Conduct, Anti-Corruption, Anti-Money Laundering and Counter Terrorism and Proliferation of Weapons of Mass Destruction Financing (AML/CTPF) and Market Conduct.
- **Building awareness** among employees to ensure proper management and alignment with regulations and international standards.

#### **Sustainability Performance**































### For further information

**Contact:** 

Investor Relations team Tel (66) 2 626 4981

Email: IR@bangkokbank.com

Bangkok Bank website www.bangkokbank.com

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