

Guidelines on the submission of questions in advance with regard to an agenda in the annual ordinary meeting of shareholders

Bangkok Bank Public Company Limited (the "Bank") recognizes the importance of the practice of good corporate governance and the rights of shareholders. In this connection, shareholders who wish to submit questions in advance with regard to an agenda in the annual ordinary meeting of shareholders for the year 2020 may send such information or questions to the Corporate Secretary no later than the close of business on the day prior to the date of the said meeting. The Corporate Secretary may be reached via the following channels:

1. By mail to the following address:

Corporate Secretary
Bangkok Bank Public Company Limited
25th Floor, 333 Silom Road
Silom Sub-district, Bangrak District
Bangkok 10500

2. By e-mail to apichart.ramyarupa@bangkokbank.com
3. By fax to +66 2 231 4890

In this respect, shareholders are requested to provide the following information and documents:

- a. Name, contact address, telephone number, fax number and e-mail address (if any) of the shareholder
- b. Number of shares held
- c. Question(s) to be asked
- d. Other relevant information (if any)

The shareholder(s) sending the questions in advance must attend the annual ordinary meeting of shareholders. The Bank retains sole discretion on whether or not to take any action as deemed appropriate.