

Guidelines for attending Bangkok Bank's Annual General Meeting of Shareholders 2020 relating to the Coronavirus Disease 2019 (COVID-19) outbreak

Due to the current Coronavirus Disease 2019 ("COVID-19") outbreak, Bangkok Bank Public Company Limited is concerned about the protecting the health of all shareholders who plan to attend the Annual General Meeting of Shareholders 2020 ("AGM") and has put in place hygiene measures and will screen and measure the body temperature of shareholders attending the meeting. The Bank reserves the right to refuse entry to the AGM if you or your proxy holder has a body temperature of 37.5 °C or higher, as recommended by the Department of Disease Control, Ministry of Public Health. However, in such a case you will maintain the right to vote as usual by authorizing a person you deem appropriate or one of the Bank's Independent Directors to attend the AGM and vote on your behalf.

In addition, to protect the health of shareholders attending the meeting the Bank would like to ask for your cooperation as follows:

1. Wearing a facemask at all times during the AGM
2. Frequently and thoroughly washing your hands with soap and water, or alcohol, or hand sanitizer gel provided by the Bank
3. Avoiding handling or sharing cutlery or crockery with others

The above measures are aimed at reducing the risk of the spreading COVID-19, which has been designated a dangerous communicable disease by the Ministry of Public Health.

Please be informed accordingly and we thank you in advance for your cooperation and kind adherence to these guidelines.