

Bangkok Bank Public Company Limited Basel III - Pillar 3 Disclosures As at December 31, 2018



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#### Introduction

Bangkok Bank ("the Bank") recognizes that effective risk management and good corporate governance are essential to the stability and sustainable credibility of the Bank and its subsidiaries in the Group ("the Group"). The Bank therefore places great emphasis on continually improving risk management processes and on having a sufficient level of capital to support business operations, at both the Bank level and the Group level.

The use of market discipline is deemed to be an important driver in the enhancement of the risk management system. Therefore disclosures of information regarding capital, risk exposures, risk assessment processes, and capital adequacy are provided at both the Bank level (Solo Basis) and the Group level (Full Consolidation Basis). The disclosures are in accordance with the disclosure requirements of the Bank of Thailand ("BOT").

The complete disclosure report of information regarding capital management in accordance with Basel III - Pillar 3 is provided, of which the quantitative information regarding capital structure, capital adequacy, market risk assessment and Liquidity Coverage Ratio (LCR) is disclosed semi-annually. As for the disclosure of qualitative information, it is updated annually or when there is a material change in the risk management policy. Disclosures will be made for information that the Bank considers to be of material nature. The Pillar 3 disclosure reports will be made available on the Bank's website under the section "Investor Relations" within four months after the end of relevant period.

#### **Scope of Application**

The disclosure report covers information at both the Bank level (Solo Basis) and the Group level (Full Consolidation Basis). There are 10 companies in the Group consisting of;

- Bangkok Bank Public Company Limited engaged in commercial banking (as the parent company)
- Bangkok Bank Berhad engaged in commercial banking
- Bangkok Bank (China) Company Limited engaged in commercial banking
- BBL Asset Management Company Limited engaged in fund management
- Bangkok Capital Asset Management Company Limited engaged in fund management
- Bualuang Securities Public Company Limited engaged in securities business
- Sinsuptawee Asset Management Company Limited engaged in asset management
- BBL Nominees (Tempatan) Sdn. Bhd engaged in supporting business
- BBL (Cayman) Limited engaged in finance business
- Bualuang Ventures Limited engaged in venture capital

The scope of consolidation for accounting and regulatory purposes has no difference (See Table 6).



### 1. Capital Structure and Capital Adequacy

#### **1.1 Capital Structure**

The Bank's capital structure according to the regulations on capital requirements under the principles of BOT's Basel III, is revised into Common Equity Tier 1 capital, Additional Tier 1 capital and Tier 2 capital.

- Common Equity Tier 1 capital comprises
  - 1) Paid-up share capital
  - 2) Premium (discount) on common share
  - 3) Legal reserves
  - 4) Reserves appropriated from net profit
  - 5) Retained earnings after appropriations
  - 6) Non-controlling interest classified as Common Equity Tier 1
  - 7) Other reserves
  - 8) Deductions such as intangible assets
- Additional Tier 1 capital consists of non-controlling interest classified as Tier 1 Capital.
- Tier 2 capital consists of
  - 1) Long-term subordinated debt instrument subordinated to depositors and general creditors
  - 2) General provisions for normal assets not exceeding 1.25 percent of credit risk-weighted assets
  - 3) Non-controlling interest classified as Tier 2

In adopting Basel III, BOT relaxes for new items by allowing to phase in the addition into or deduction from the capital at 20 percent p.a. starting from 2014 to 2018. As for subordinated debt instruments classified as Tier 2 of which the criteria do not meet qualifications under Basel III regarding capability for loss absorbency of the Bank at the point of non-viability i.e. no conversion feature to common shares or written off upon the authority's decision to make financial support to the Bank, BOT requires phasing out capital at 10 percent p.a. starting from 2013 to 2022.

#### **Table 1: Capital Structure**

| Conital                      | ті               | ie Group     | Т                | The Bank     |  |
|------------------------------|------------------|--------------|------------------|--------------|--|
| Capital                      | 31 December 2018 | 30 June 2018 | 31 December 2018 | 30 June 2018 |  |
| Common Equity Tier 1 Capital | 390,309          | 376,348      | 374,633          | 361,544      |  |
| Tier 1 Capital               | 390,369          | 376,407      | 374,633          | 361,544      |  |
| Total Capital                | 426,563          | 412,875      | 409,945          | 397,219      |  |



#### **1.2 Capital Adequacy**

The objective of the Bank's and the Group's capital management policy is to maintain an adequate level of capital to support growth strategies within an acceptable risk framework, as well as to meet regulatory requirements and market expectations.

In compliance with the BOT's supervisory review process guidelines, the Bank's capital management process assesses the overall risk and capital adequacy under the Internal Capital Adequacy Assessment Process (ICAAP). The process covers projected assessments of all substantial risks to the Bank's operations, so that the Bank can effectively manage its risks and have a sound capital base for business operations under normal and stress scenarios. Therefore, the capital management process covers the Group level.

The Standardised Approach (SA) is used to measure credit risk, market risk, and operational risk for computing regulatory capital requirements under BOT's Basel III at both the Bank level and the Group level.

Under the principles of Basel III, the BOT requires that commercial banks registered in Thailand and their groups must maintain three minimum capital adequacy ratios: a Common Equity Tier 1 capital adequacy ratio of no less than 4.50 percent, a Tier 1 capital adequacy ratio of no less than 6.00 percent, and a total capital adequacy ratio of no less than 8.50 percent. The aforementioned minimum ratios have yet to include the Capital Conservation Buffer which the BOT is phasing in with an additional capital ratio of more than 0.625 percent p.a. that began on January 1, 2016 rising in increments to more than 2.50 percent on January 1, 2019. Moreover, the BOT requires the Bank, which is classified as a D-SIB, to have additional capital to meet the Higher Loss Absorbency (HLA) requirement by 1.00 percent, beginning with a 0.50 percent increase from January 1, 2019 followed by a 1.00 percent increase from January 1, 2020 onwards. Consequently, a Common Equity Tier 1 capital adequacy ratio of more than 6.375 percent, a Tier 1 capital adequacy ratio of more than 7.875 percent, and a total capital adequacy ratio of more than 10.375 percent are required to be maintained from January 1, 2018. Effective from January 1, 2019, Common Equity Tier 1 ratio, Tier 1 ratio and total capital ratio must be more than 7.50, 9.00 and 11.50 percent, respectively, of the total risk-weighted assets. And from January 1, 2020, Common Equity Tier 1 ratio, Tier 1 ratio and total capital ratio must be more than 8.00, 9.50 and 12.00 percent, respectively, of the total risk-weighted assets.

Moreover, BOT may require banks to maintain additional capital for Countercyclical Buffer at maximum 2.50 percent. As at December 31, 2018, the Bank and the Group has adequate capital for such buffers.

#### **Table 2: Capital Adequacy**

| Conital                      | The G            | The Group    |                  | The Bank     |  |
|------------------------------|------------------|--------------|------------------|--------------|--|
| Capital                      | 31 December 2018 | 30 June 2018 | 31 December 2018 | 30 June 2018 |  |
| Common Equity Tier 1 Capital | 16.43%           | 15.70%       | 16.24%           | 15.60%       |  |
| Tier 1 Capital               | 16.43%           | 15.70%       | 16.24%           | 15.60%       |  |
| Total Capital                | 17.96%           | 17.22%       | 17.78%           | 17.14%       |  |



### **Capital Adequacy Ratio**



#### Group Level (Full Consolidation Basis)





Remark: The BOT requires commercial banks to maintain an additional Capital Conservation Buffer. The buffer will gradually increase by more than 0.625 percent each year from January 1, 2016 until it reaches more than 2.5 percent in January 1, 2019. And the BOT also requires commercial banks to have additional capital requirement for Higher Loss Absorbency (HLA) requirement by increasing the Common Equity Tier 1 ratio at 1 percent, beginning at 0.50 percent from January 1, 2019 and increasing to be 1.00 percent from January 1, 2020 onwards.



### Table 3: Component of Capital

|                                                  | The Group        |              | The Bank         |              |
|--------------------------------------------------|------------------|--------------|------------------|--------------|
| Component of Capital                             | 31 December 2018 | 30 June 2018 | 31 December 2018 | 30 June 2018 |
| Tier 1 Capital                                   | 390,369          | 376,407      | 374,633          | 361,544      |
| Common Equity Tier 1 Capital                     | 390,309          | 376,348      | 374,633          | 361,544      |
| Paid-up share capital                            | 19,088           | 19,088       | 19,088           | 19,088       |
| Premiums on share capital                        | 56,346           | 56,346       | 56,346           | 56,346       |
| Legal reserves                                   | 23,000           | 22,500       | 23,000           | 22,500       |
| Reserves appropriated from net profit            | 101,500          | 96,500       | 101,500          | 96,500       |
| Net profit after appropriations                  | 152,107          | 142,656      | 132,089          | 125,430      |
| Other comprehensive income                       | 42,039           | 43,283       | 45,361           | 44,739       |
| Deductions from Common Equity Tier 1 Capital     | (3,771)          | (4,025)      | (2,751)          | (3,059)      |
| Additional Tier 1 Capital                        | 60               | 59           | -                | -            |
| Non-controlling interest                         | 60               | 59           | -                | -            |
| Tier 2 Capital                                   | 36,194           | 36,468       | 35,312           | 35,675       |
| <sup>1</sup> Subordinated debenture <sup>*</sup> | 9,535            | 9,535        | 9,535            | 9,535        |
| General provision                                | 26,644           | 26,918       | 25,777           | 26,140       |
| Non-controlling interest                         | 15               | 15           | -                | -            |
| Total Capital                                    | 426,563          | 412,875      | 409,945          | 397,219      |

\*Component of capital subject to phasing in (out)

|                                                           |                          |                                                |                          | Unit : Million Baht                            |
|-----------------------------------------------------------|--------------------------|------------------------------------------------|--------------------------|------------------------------------------------|
| _                                                         | The Group                |                                                | The Bank                 |                                                |
| As at December 31, 2018                                   | Classified<br>As Capital | Outstanding<br>Balance for<br>Phasing In (Out) | Classified<br>As Capital | Outstanding<br>Balance for<br>Phasing In (Out) |
| Phasing in (out) at 10 percent p.a. beginning 2013 - 2022 |                          |                                                |                          |                                                |
| <sup>1</sup> Subordinated debenture                       | 9,535                    | (9,535)                                        | 9,535                    | (9,535)                                        |
| Component of capital subject to phasing in (out)          |                          |                                                |                          | Unit : Million Baht                            |
|                                                           | The                      | Group                                          | The B                    | lank                                           |
| As at 30 June 2018                                        | Classified<br>As Capital | Outstanding<br>Balance for<br>Phasing In (Out) | Classified<br>As Capital | Outstanding<br>Balance for<br>Phasing In (Out) |
| Phasing in (out) at 10 percent p.a. beginning 2013 - 2022 |                          |                                                |                          |                                                |
| <sup>1</sup> Subordinated debenture                       | 9,535                    | (9,535)                                        | 9,535                    | (9,535)                                        |

### Table 4: Minimum Capital Requirements for Each Type of Risks

Unit : Million Baht

| Type of Risks                                                                  | The Group        |              | The Bank         |             |
|--------------------------------------------------------------------------------|------------------|--------------|------------------|-------------|
| Type of Kisks                                                                  | 31 December 2018 | 30 June 2018 | 31 December 2018 | 30 June 201 |
| Minimum capital requirements for credit risk                                   | 181,182          | 183,048      | 176,342          | 177,757     |
| Performing                                                                     | 178,997          | 180,618      | 174,177          | 175,351     |
| - Sovereigns and central banks, Multilateral development banks                 |                  |              |                  |             |
| (MDBs <sup>1</sup> ), and Provincial organizations/ Government entities/ State |                  |              |                  |             |
| enterprises (PSEs <sup>2</sup> ) which have the same risk weight as Sovereigns | 2,782            | 3,068        | 2,776            | 3,057       |
| - Financial institutions, Securities firms, and Provincial organizations/      |                  |              |                  |             |
| Government entities/ State enterprises (PSEs) which have the same              |                  |              |                  |             |
| risk weight as Financial Institutions                                          | 7,731            | 7,238        | 7,148            | 6,468       |
| - Corporates, and Provincial organizations/ Government entities/ State         |                  |              |                  |             |
| enterprises (PSEs) which have the same risk weight as Corporates               | 132,820          | 135,425      | 126,520          | 129,257     |
| - Retail                                                                       | 13,011           | 12,822       | 12,914           | 12,698      |
| - Residential mortgage loans                                                   | 7,905            | 7,555        | 7,905            | 7,555       |
| - Other assets                                                                 | 14,748           | 14,510       | 16,914           | 16,316      |
| Non-Performing                                                                 | 2,185            | 2,430        | 2,165            | 2,406       |
| Minimum capital requirements for market risk                                   | 4,687            | 5,055        | 4,325            | 4,557       |
| - Interest Rate Risk                                                           | 3,143            | 3,717        | 3,129            | 3,677       |
| - Equity Price Risk                                                            | 360              | 476          | -                | -           |
| - Foreign Exchange Risk                                                        | 1,184            | 862          | 1,196            | 880         |
| - Commodity Price Risk                                                         | -                | -            | -                | -           |
| Minimum capital requirements for operational risk                              | 16,025           | 15,664       | 15,356           | 14,631      |
| Total minimum capital requirements                                             | 201,894          | 203,767      | 196,023          | 196,945     |

Remark

<sup>1</sup> Multilateral Development Banks

<sup>2</sup> Non-central Government Public Sector Entities



### Table 5: Main Features of Regulatory Capital Instruments

| I able 5: Main Features of Regulatory Capital Instruments                           |                                     |                                     |  |
|-------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------|--|
|                                                                                     | Ordinary share                      | Subordinated debt 1                 |  |
| Issuer                                                                              | Bangkok Bank Public Company Limited | Bangkok Bank Public Company         |  |
|                                                                                     |                                     | Limited Hong Kong Branch            |  |
| ISIN Code                                                                           | TH0001010006                        | USY0606WBQ25 (Reg S)                |  |
|                                                                                     |                                     | US059895AH54 (144A)                 |  |
| Regulatory treatment                                                                |                                     |                                     |  |
| Instrument type                                                                     | Common Equity Tier 1                | Tier 2 capital                      |  |
| Qualified Basel III                                                                 | Qualified                           | Non-qualified                       |  |
| Non-qualified Basel III features                                                    | N/A                                 | No loss absorption features         |  |
| Phased-out or full-amount                                                           | Full-amount                         | Phased-out at 10% p.a.              |  |
| Eligible at solo/group level                                                        | Group & solo                        | Group & solo                        |  |
| Amount recognized in regulatory capital (Net of phasing out) (Unit:<br>THB Million) | 19,088                              | 9,535                               |  |
| Par value                                                                           | 10 Baht                             | 1,000 U.S. Dollar                   |  |
| Accounting classification                                                           | Shareholder's equity                | Amortized-cost debt                 |  |
| Original date of issuance                                                           | Multiple                            | January 28, 1999                    |  |
| Perpetual or dated                                                                  | Perpetual                           | Dated                               |  |
| Original maturity date                                                              | No maturity                         | March 15, 2029                      |  |
| Issuer's authority to call subject to prior supervisory approval                    | No                                  | No                                  |  |
| Optional call date, contingent call date and redemption amount                      |                                     | The Bank has the option to redeem   |  |
|                                                                                     |                                     | the subordinated notes if there are |  |
|                                                                                     |                                     | changes in or amendments to the ta  |  |
|                                                                                     |                                     | laws or regulations of Thailand     |  |
|                                                                                     |                                     | and/or Hong Kong resulted that the  |  |
|                                                                                     | N/A                                 | Bank has additional amount to pay   |  |
|                                                                                     |                                     | in respect to the withholding tax.  |  |
|                                                                                     |                                     | The redemption amount of the note   |  |
|                                                                                     |                                     | shall be equal to total outstanding |  |
|                                                                                     |                                     | principal plus accrued interest.    |  |
| Subsequent call dates, if applicable                                                | N/A                                 | Any date after original date of     |  |
|                                                                                     |                                     | issuance                            |  |



### Table 5: Main Features of Regulatory Capital Instruments (Continued)

|                                                           | Ordinary share                           | Subordinated debt 1                   |
|-----------------------------------------------------------|------------------------------------------|---------------------------------------|
| Coupons / dividends                                       |                                          |                                       |
| Fixed or floating dividend/coupon                         | Discretionary dividend amount            | Fixed rate                            |
| Coupon rate and any related index                         | Distributable profit that has been       | 0.025.%                               |
|                                                           | declared as dividend                     | 9.025 % p.a.                          |
| Existence of a dividend stopper                           | No                                       | No                                    |
| Fully discretionary, partially discretionary or mandatory |                                          |                                       |
|                                                           | Fully discretionary                      | Mandatory by BOT                      |
| Existence of step up or other incentive to redeem         | No                                       | No                                    |
| Non-cumulative or cumulative                              | Non-cumulative                           | Non-cumulative                        |
| Convertible or non-convertible                            | Non-convertible                          | Non-convertible                       |
| Write-down feature                                        | No                                       | No                                    |
| Position in subordination hierarchy in liquidation        | The ordinary shareholders shall of the   | The subordinated noteholders shall    |
|                                                           | return of capital in a winding-up at the | of the return of capital in a winding |
|                                                           | last position.                           | up after preferred shareholders,      |
|                                                           |                                          | depositors and general creditors.     |



### Table 6: Reconciliation of Regulatory Capital and Financial Statement under Consolidated Supervision

|                                                                                | 31 December 2018 | 30 June 2018 | References Based on |
|--------------------------------------------------------------------------------|------------------|--------------|---------------------|
|                                                                                |                  |              | Balance Sheet under |
| Item                                                                           | Amount           | Amount       | the Consolidated    |
|                                                                                |                  |              | Supervision         |
| Tier 1 Capital                                                                 |                  |              |                     |
| Common Equity Tier 1 Capital                                                   |                  |              |                     |
| Paid-up Common Shares after Deducting Treasury Shares                          | 19,088           | 19,088       | А                   |
| Premiums on Share Capital                                                      | 56,346           | 56,346       | В                   |
| Legal Reserves                                                                 | 23,000           | 22,500       | С                   |
| Reserves Appropriated from Net Profit                                          | 101,500          | 96,500       | D                   |
| Net Profit after Appropriation                                                 | 152,107          | 142,656      | E                   |
| Other Comprehensive Income                                                     |                  |              |                     |
| Revaluation Surplus on Land Building and Condominium Appraisal                 | 22,567           | 23,037       | F                   |
| Revaluation Surplus (Deficit) of Available for Sale Equity and Debt Securities | 29,856           | 27,543       | G                   |
| Foreign Currency Translation Differences                                       | (10,384)         | (7,297)      | Н                   |
| Other Owner Changes Items                                                      | -                | -            |                     |
| Total CET1 Capital before Regulatory Adjustments and Deduction                 | 394,080          | 380,373      |                     |
| Regulatory Adjustments on CET1                                                 | -                | -            |                     |
| Regulatory Deduction on CET1                                                   |                  |              | _                   |
| Intangible Assets (Software Computer License)                                  | (1,080)          | (999)        | Ι                   |
| Deferred Tax Assets                                                            | (2,691)          | (3,026)      | J                   |
| Total Regulatory Deduction on CET1                                             | (3,771)          | (4,025)      |                     |
| Total CET1                                                                     | 390,309          | 376,348      | _                   |
| Additional Tier 1 Capital                                                      |                  |              | _                   |
| Non-controlling Interest                                                       | 60               | 59           | K                   |
| Total Tier 1 Capital                                                           | 390,369          | 376,407      | _                   |
| Tier 2 Capital                                                                 |                  |              | _                   |
| Proceeds from Issuing Subordinated Debt Securities                             | 9,535            | 9,535        | L                   |
| General Provision                                                              | 26,644           | 26,918       | М                   |
| Non-controlling Interest                                                       | 15               | 15           | Ν                   |
| Total Tier 2 Capital                                                           | 36,194           | 36,468       | _                   |
| Total Regulatory Capital                                                       | 426,563          | 412,875      | _                   |

### Table 6: Reconciliation of Regulatory Capital and Financial Statement under Consolidated Supervision (Continued)

| Balance Sheet under the Consolidated Supervision               |                  |              | Unit : Million Baht |
|----------------------------------------------------------------|------------------|--------------|---------------------|
| Items                                                          | 31 December 2018 | 30 June 2018 | References for the  |
| itens                                                          | Amount           | Amount       | Group Capital Items |
| Assets                                                         |                  |              |                     |
| Cash                                                           | 62,394           | 55,924       |                     |
| Interbank and Money Market Items, net                          | 450,700          | 494,489      |                     |
| Derivative Assets                                              | 28,650           | 30,647       |                     |
| Investments, net                                               | 556,788          | 587,788      |                     |
| Investments in Subsidiaries and Associates, net                | 1,608            | 1,409        |                     |
| Loans to Customers and Accrued Interest Receivables, net       |                  |              |                     |
| Loans to Customers                                             | 2,083,703        | 2,066,136    |                     |
| Accrued Interest Receivables                                   | 5,624            | 5,179        |                     |
| Total Loans to Customers and Accrued Interest Receivables      | 2,089,327        | 2,071,315    |                     |
| Less Deferred Revenue                                          | (543)            | (649)        |                     |
| Less Allowance for Doubtful Accounts                           | (147,588)        | (141,226)    |                     |
| Qualified as Capital                                           | (26,644)         | (26,918)     | М                   |
| Less Revaluation Allowance for Debt Restructuring              | (5,415)          | (5,938)      |                     |
| Total Loans to Customers and Accrued Interest Receivables, net | 1,935,781        | 1,923,502    |                     |
| Customers' Liabilities under Acceptances                       | 1,578            | 1,530        |                     |
| Properties for Sale, net                                       | 10,604           | 10,357       |                     |
| Premises and Equipment, net                                    | 42,567           | 43,255       |                     |
| Other Intangible Assets, net                                   | 1,080            | 999          |                     |
| Deduction from Capital                                         | (1,080)          | (999)        | Ι                   |
| Deferred Tax Assets                                            | 4,091            | 3,747        |                     |
| Deduction from Capital                                         | (2,691)          | (3,026)      | J                   |
| Securities Business Receivables-Cash Accounts                  | 3,550            | 2,726        |                     |
| Collateral Placed with Financial Counterparties                | 3,324            | 4,115        |                     |
| Other Assets, net                                              | 14,035           | 14,852       |                     |
| Total Assets                                                   | 3,116,750        | 3,175,340    |                     |
| Liabilities                                                    |                  |              |                     |
| Deposits                                                       | 2,326,470        | 2,349,857    |                     |
| Interbank and Money Market Items                               | 136,862          | 204,367      |                     |
| Liabilities Payable on Demand                                  | 7,223            | 7,152        |                     |
| Derivative Liabilities                                         | 22,338           | 32,481       |                     |
| Debt Issued and Borrowings                                     | 116,348          | 95,766       |                     |
| Debt Instruments that are Qualified as Capital                 | 9,535            | 9,535        | L                   |
| Bank's Liabilities under Acceptances                           | 1,578            | 1,530        |                     |
| Provisions                                                     | 16,519           | 13,859       |                     |
| Deferred Tax Liabilities                                       | 1,399            | 721          |                     |
| Other Liabilities                                              | 74,854           | 69,433       |                     |
| Total Liabilities                                              | 2,703,591        | 2,775,166    |                     |

| Balance Sheet under the Consolidated Supervision <sup>1</sup> |                  |              | Unit : Million Bah |
|---------------------------------------------------------------|------------------|--------------|--------------------|
| Items                                                         | 31 December 2018 | 30 June 2018 | References for the |
|                                                               | Amount           | Amount       | Group Capital Item |
| <u>Owner' Equity</u>                                          |                  |              |                    |
| Share Capital                                                 |                  |              |                    |
| Authorized Share Capital                                      |                  |              |                    |
| Preferred Shares                                              | 17               | 17           |                    |
| Common Shares                                                 | 39,983           | 39,983       |                    |
| Issued and Paid-up Share Capital                              |                  |              |                    |
| Common Shares                                                 | 19,088           | 19,088       | А                  |
| Premium on Common Shares                                      | 56,346           | 56,346       | В                  |
| Other Comprehensive Income                                    | 42,843           | 44,093       |                    |
| Qualified as Capital                                          | 42,039           | 43,283       | F, G, H            |
| Retained Earnings                                             |                  |              |                    |
| Appropriated                                                  |                  |              |                    |
| Legal Reserve                                                 | 23,000           | 22,500       | С                  |
| Others                                                        | 101,500          | 96,500       | D                  |
| Unappropriated                                                | 170,037          | 161,323      |                    |
| Qualified as Capital                                          | 152,107          | 142,656      | Е                  |
| Total Shareholders' Equity                                    | 412,814          | 399,850      |                    |
| Non-controlling Interest                                      | 345              | 324          |                    |
| Qualified as Tier 1 Capital                                   | 60               | 59           | К                  |
| Qualified as Tier 2 Capital                                   | 15               | 15           | Ν                  |
| Total Owner's Equity                                          | 413,159          | 400,174      |                    |
| Total Liabilities and Owner's Equity                          | 3,116,750        | 3,175,340    |                    |

### Table 6: Reconciliation of Regulatory Capital and Financial Statement under Consolidated Supervision (Continued)

Remark

<sup>1</sup> The scope of consolidation for accounting and regulatory purposes has no difference.



#### 2. Information Related to the Risks

The effective risk management is fundamental to good banking practice of the Bank and the Group. Accordingly, the Bank has established guidelines for managing risk in each area of the business of the Bank and the Group to ensure that proper risk management mechanisms are in place. Over the past few years, the Bank proactively identified, monitored and analyzed major risk factors which could affect the financial operations of the Bank and the Group and, where necessary, has adjusted their organizational structure and risk management processes. This is to ensure that their risk management systems are effective and in line with international standards and are in accordance with the BOT guidelines.

The Risk Management Committee, the Board of Executive Directors and the senior management all play significant roles in prescribing and reviewing the sufficiency of the risk management policy and system. They also define the risk management strategy, and monitor and control the risk of the Bank and the Group to be at an appropriate level, in compliance with the risk management policy approved by the Board of Directors.

The risk management process of the Bank and the subsidiaries in the Group comprises the identification of significant risks which may potentially impact business operations, the assessment of each type of risk, the monitoring and control of risks to an appropriate level, and the reporting of the status for each type of risk to relevant parties so as to enable them to manage and/or handle the risks in a timely manner.

The key principle of risk management is based on each business unit being responsible for continuously managing its relevant risk exposures and ensuring each risk remains within the approved limits and is in compliance with the overall risk management policy approved by the Board of Directors, while the Risk Management Division is responsible for monitoring and controlling the overall risks on a regular basis. The Risk Management Division and all risk-generating units are audited by the Audit and Control Division to assess the effectiveness, adequacy and appropriateness of the internal control systems.

The approach used by the Bank and the subsidiaries in the Group for the management of credit risk, market risk and operational risk are as follows:

#### 2.1 Credit Risk

Credit Risk is the risk that arises from the inability of borrowers or counterparties to perform their obligations under contractual agreements in relation to lending, investment and other contractual activities, for example the borrowers' failure to repay principal and/or interest as agreed in the contract.

#### 2.1.1 Credit Risk Management

The Bank has established credit underwriting processes which include the formulation of the credit policy, credit risk ratings for customers, and the establishment of different levels of delegation of authority for credit approval, depending upon the type of business and/or the size of the credit line. In considering, the approval of loans in general, the Bank considers the purpose of the loan and assesses the repayment ability of the applicant, taking into account the applicant's operating cash flows, business feasibility, management capability, and collateral coverage. The Bank performs credit reviews which include reviewing credit risk rating on a regular basis. In order to effectively monitor and manage its credit risks, the Bank has, therefore, set up the following divisions.

• Risk Management Division is responsible for analyzing and reporting to management on the status of various risks of the Bank, as well as proposing recommendations for the review of the overall risk policy of the Bank in anticipation

of, and in compliance with, new rules, regulations and international standards. The division is also responsible for overseeing the management of each type of risk to comply with the Bank's risk management policy.

- Credit Management Division is responsible for managing risks related to credit extension by supervising and monitoring credit extensions in accordance with the Bank's credit policies. The Credit Management Division comprises the Credit Policy unit, the Credit Acceptance unit, the Portfolio Management unit, the Risk Asset Review unit, the Special Asset Management unit, the Loan Recovery and Legal unit, and the Bank Property unit. The functions of each unit are summarized below
  - Credit Policy unit oversees the credit policy framework and coordinates the improvement and adjustment of the credit policy. It is also responsible for disseminating the credit policy, credit standards and credit processes; for monitoring and overseeing exceptional cases which are inconsistent with the credit policy; and for gathering various inputs which may be used for improving the credit policy.
  - Credit Acceptance oversees the quality of credit extensions to ensure they are in line with the credit policy and credit underwriting standards, reviews the appropriateness of loan structures as well as the results of customers' credit risk ratings, promotes the development of a good credit culture, and maintains a systematic and reliable credit extension process.
  - Portfolio Management unit is responsible for analyzing and making recommendations for adjustments to the portfolio structure, recommending the appropriate portfolio composition and the provision of reserves for loan losses at the portfolio level, developing and overseeing credit risk management tools and methodologies, constructing credit databases, and overseeing related management standards.
  - Risk Asset Review unit is charged with reviewing credit quality and credit management processes, assessing the adequacy of loan loss reserves, and evaluating compliance with credit policy, regulations and credit underwriting standards.
  - Special Asset Management unit is responsible for managing non-performing loans, and for determining and executing strategies for the resolution and restructuring of troubled loans.
  - Loan Recovery and Legal unit is responsible for taking legal actions, negotiating loan settlements, and seizing collateral for sale by public auction.
  - Bank Property unit is responsible for managing and selling foreclosed assets obtained from loan recovery processes and from legal actions.

For the credit process, credit applications are first considered by the business units and then submitted to the Credit Acceptance unit. The unit conducts additional analysis to help mitigate credit risk by ensuring that the proposals comply with the Bank's credit policies in areas such as credit underwriting standards, credit risk rating, and collateral appraisal. In handling non-performing loans, there is a specific unit to manage and resolve such loans. The Bank also has an independent unit to review credit quality and credit management processes; assess the adequacy of loan loss reserves for non-performing loans; evaluate the effectiveness in complying with credit policy, regulations and credit underwriting standards; and assess the appropriateness of portfolio composition, the adequacy of capital and the effectiveness of stress testing as specified by the Bank and the BOT. All the above units report to the senior management, the Board of Executive Directors and the Risk Management Committee on a regular basis.

The Bank has established different measures to control credit risk. For example, the Bank has instituted limits on the amount of total credit extended, contingent liabilities, and investment in a group of borrowers, an industry and a country. All of this will limit the loss of capital due to an economic downturn. Moreover, the Bank monitors and reports on these aspects to the senior management, the Board of Executive Directors and the Risk Management Committee to ensure that there will be adequate capital to safeguard the continuity of business operations in difficult times.

For the subsidiaries in the Group, credit risk management processes similar to that of the Bank have been established, but the organizational structure of the units that are responsible for the supervision and management of credit risk may vary according to the structure of each company.

#### 2.1.2 Classification and Impairment of Assets

The Bank and each subsidiary in the Group follow the guidelines of the BOT and/or the relevant local regulators regarding the classification of assets and relevant provisions. Assets are classified as normal, special mention, substandard, doubtful, doubtful of loss and loss by taking into consideration the length of time in default of payment whether of principal or interest, and also qualitative measures.

Under the Standardised Approach (SA) for measuring capital adequacy, the Bank and the subsidiaries in the Group's provisions are differentiated into Specific Provision and General Provision as follows:

- Specific Provisions include provisions that have been set aside for non-performing loans based on the difference between the book value of such loans and the present value of estimated future cash flows to be received, either from the debtors or from disposal of collateral; and provisions that have been set aside for performing loans in accordance with the minimum guidelines specified by the BOT and/or the relevant regulators. For loans with similar credit risk characteristics, the Collective Approach may be adopted using historical loss information and current observable data to determine the provisioning level. Furthermore, specific provisions include provisions for any off-balance sheet items where a loss may be realized upon settlement of obligations on behalf of such debtors; provisions for other on-balance sheet assets where objective evidence of impairment exists and the impairment loss can be estimated; and unrealized loss on revaluation of securities categorized as trading and available-for-sale. Specific provisions do not include provisions for assets classified as normal which have already been included in Tier 2 capital.
- General Provisions include provisions that have been set aside in excess of the minimum regulatory requirements for potential loss due to changes in economic and legal environment and other factors as outlined above which are not earmarked specifically for any particular debtor; and provisions that have been set aside for assets classified as normal that are included in Tier 2 capital.

The following tables present the quantitative information related to credit risk at the Bank and the Group level as at December 31, 2018 and 2017.

Table 7: Significant on-statement of financial position assets and off-statement of financial position items before credit risk mitigation classified by remaining maturity

|                    |              |             |                    |                |              |             |                  | Uni                | t: Million Ba |
|--------------------|--------------|-------------|--------------------|----------------|--------------|-------------|------------------|--------------------|---------------|
|                    |              |             |                    |                | The Group    |             |                  |                    |               |
|                    |              |             |                    | 31             | December 201 | 8           |                  |                    |               |
| Remaining maturity |              | On-statemer | nt of financial po | osition assets |              | Off-        | statement of fin | ancial position it | ems           |
|                    |              |             |                    |                |              | before      | multiplying by c | credit conversion  | factors       |
|                    | Net loans    | Net         | Deposits           | Derivatives    | Total        | Avals, loan | отс              | Undrawn            | Total         |
|                    | and accrued  | investment  | (including         | assets         |              | guarantees, | derivatives      | committed          |               |
|                    | interest     | in debt     | accrued            |                |              | letters of  |                  | lines              |               |
|                    | receivables* | securities  | interest           |                |              | credit      |                  |                    |               |
|                    |              |             | receivables)       |                |              |             |                  |                    |               |
| Up to 1 year       | 1,048,272    | 142,750     | 191,265            | 10,381         | 1,392,668    | 50,957      | 1,179,865        | 12,811             | 1,243,63      |
| Over 1 year        | 1,175,150    | 303,467     | -                  | 18,269         | 1,496,886    | 22,901      | 1,174,283        | 60,524             | 1,257,70      |
| Total              | 2,223,422    | 446,217     | 191,265            | 28,650         | 2,889,554    | 73,858      | 2,354,148        | 73,335             | 2,501,34      |

\* Including interbank and money market items but excluding general provisions

Unit: Million Baht The Group 31 December 2017 **Remaining maturity On-statement of financial position assets** Off-statement of financial position items before multiplying by credit conversion factors отс Net loans Net Deposits Derivatives Total Avals, loan Undrawn Total and accrued investment (including assets guarantees, derivatives committed interest in debt accrued lines letters of receivables\* securities interest credit receivables) Up to 1 year 972,519 66,988 191,678 9,667 1,240,852 51,337 888,461 29,258 969,056 Over 1 year 1,170,006 400,601 17,693 1,588,300 9,098 1,034,242 30,029 1,073,369 -Total 2,142,525 467,589 191,678 27,360 2,829,152 60,435 1,922,703 59,287 2,042,425

\* Including interbank and money market items but excluding general provisions



Unit: Million Baht

Unit: Million Baht

|                    | The Bank     |                                                                                     |              |             |              |             |                |                   |           |  |  |
|--------------------|--------------|-------------------------------------------------------------------------------------|--------------|-------------|--------------|-------------|----------------|-------------------|-----------|--|--|
|                    |              |                                                                                     |              | 31          | December 201 | 8           |                |                   |           |  |  |
| Remaining maturity |              | On-statement of financial position assets Off-statement of financial position items |              |             |              |             |                |                   |           |  |  |
|                    |              |                                                                                     |              |             |              | before      | multiplying by | credit conversion | 1 factors |  |  |
|                    | Net loans    | Net                                                                                 | Deposits     | Derivatives | Total        | Avals, loan | ОТС            | Undrawn           | Total     |  |  |
|                    | and accrued  | investment                                                                          | (including   | assets      |              | guarantees, | derivatives    | committed         |           |  |  |
|                    | interest     | in debt                                                                             | accrued      |             |              | letters of  |                | lines             |           |  |  |
|                    | receivables* | securities                                                                          | interest     |             |              | credit      |                |                   |           |  |  |
|                    |              |                                                                                     | receivables) |             |              |             |                |                   |           |  |  |
| Up to 1 year       | 1,001,114    | 123,957                                                                             | 154,339      | 10,066      | 1,289,476    | 44,978      | 1,149,969      | 16,056            | 1,211,003 |  |  |
| Over 1 year        | 1,155,504    | 297,874                                                                             | 649          | 18,268      | 1,472,295    | 15,833      | 1,174,283      | 60,524            | 1,250,640 |  |  |
| Total              | 2,156,618    | 421,831                                                                             | 154,988      | 28,334      | 2,761,771    | 60,811      | 2,324,252      | 76,580            | 2,461,643 |  |  |

\* Including interbank and money market items but excluding general provisions

|                    |                          |                       |                                     |                       | The Bank  |                            |                    |                                         |           |  |  |  |
|--------------------|--------------------------|-----------------------|-------------------------------------|-----------------------|-----------|----------------------------|--------------------|-----------------------------------------|-----------|--|--|--|
|                    | 31 December 2017         |                       |                                     |                       |           |                            |                    |                                         |           |  |  |  |
| Remaining maturity |                          | On-statemer           | nt of financial po                  | sition assets         |           |                            |                    | ancial position it<br>credit conversion |           |  |  |  |
|                    | Net loans<br>and accrued | Net<br>investment     | Deposits<br>(including              | Derivatives<br>assets | Total     | Avals, loan<br>guarantees, | OTC<br>derivatives | Undrawn<br>committed                    | Total     |  |  |  |
|                    | interest<br>receivables* | in debt<br>securities | accrued<br>interest<br>receivables) |                       |           | letters of<br>credit       |                    | lines                                   |           |  |  |  |
| Up to 1 year       | 928,325                  | 55,770                | 148,190                             | 9,356                 | 1,141,641 | 40,778                     | 870,194            | 32,526                                  | 943,498   |  |  |  |
| Over 1 year        | 1,156,977                | 395,301               | -                                   | 17,692                | 1,569,970 | 6,770                      | 1,034,078          | 30,029                                  | 1,070,877 |  |  |  |
| Total              | 2,085,302                | 451,071               | 148,190                             | 27,048                | 2,711,611 | 47,548                     | 1,904,272          | 62,555                                  | 2,014,375 |  |  |  |

\* Including interbank and money market items but excluding general provisions

### Table 8: Significant on-statement of financial position assets and off-statement of financial position items before credit risk mitigation classified by customer's country of residence

|                                                     |                              |             |                    |             |                  |                    |             | Un        | it: Million Bah |  |  |  |
|-----------------------------------------------------|------------------------------|-------------|--------------------|-------------|------------------|--------------------|-------------|-----------|-----------------|--|--|--|
|                                                     |                              |             |                    |             | The Group        |                    |             |           |                 |  |  |  |
|                                                     | 31 December 2018             |             |                    |             |                  |                    |             |           |                 |  |  |  |
| <b>Customer's country of residence</b> <sup>1</sup> |                              | On-statemer | 1t of financial po | Off-s       | statement of fin | ancial position it | ems         |           |                 |  |  |  |
|                                                     | before multiplying by credit |             |                    |             |                  |                    |             |           |                 |  |  |  |
|                                                     | Net loans                    | Net         | Deposits           | Derivatives | Total            | Avals, loan        | отс         | Undrawn   | Total           |  |  |  |
|                                                     | and accrued                  | investment  | (including         | assets      |                  | guarantees,        | derivatives | committed |                 |  |  |  |
|                                                     | interest                     | in debt     | accrued            |             |                  | letters of         |             | lines     |                 |  |  |  |
|                                                     | receivables <sup>2</sup>     | securities  | interest           |             |                  | credit             |             |           |                 |  |  |  |
|                                                     |                              |             | receivables)       |             |                  |                    |             |           |                 |  |  |  |
| Thailand                                            | 1,726,134                    | 352,341     | 26,535             | 23,036      | 2,128,046        | 43,625             | 1,826,770   | 47,954    | 1,918,349       |  |  |  |
| Asia                                                | 444,898                      | 89,084      | 132,120            | 2,073       | 668,175          | 29,936             | 215,600     | 14,501    | 260,037         |  |  |  |
| Europe                                              | 23,899                       | 390         | 11,265             | 3,331       | 38,885           | 151                | 289,347     | 91        | 289,589         |  |  |  |
| America                                             | 14,928                       | 3,673       | 21,263             | 130         | 39,994           | 146                | 10,570      | 9,621     | 20,337          |  |  |  |
| Others                                              | 13,563                       | 729         | 82                 | 80          | 14,454           | -                  | 11,861      | 1,168     | 13,029          |  |  |  |
| Total                                               | 2,223,422                    | 446,217     | 191,265            | 28,650      | 2,889,554        | 73,858             | 2,354,148   | 73,335    | 2,501,341       |  |  |  |

<sup>1</sup> Based on customer's country of residence

<sup>2</sup> Including interbank and money market items but excluding general provisions

Unit: Million Baht

|                                 | The Group                |             |                    |             |                                                              |             |                                                    |           |           |  |  |
|---------------------------------|--------------------------|-------------|--------------------|-------------|--------------------------------------------------------------|-------------|----------------------------------------------------|-----------|-----------|--|--|
| Customer's country of residence |                          | On-statemer | 1t of financial po |             | 31 December 2017<br>Off-statement of financial position iter |             |                                                    |           |           |  |  |
|                                 |                          |             |                    |             |                                                              | before n    | arantees, derivatives committed<br>etters of lines |           |           |  |  |
|                                 | Net loans                | Net         | Deposits           | Derivatives | Total                                                        | Avals, loan | отс                                                | Undrawn   | Total     |  |  |
|                                 | and accrued              | investment  | (including         | assets      |                                                              | guarantees, | derivatives                                        | committed |           |  |  |
|                                 | interest                 | in debt     | accrued            |             |                                                              | letters of  |                                                    | lines     |           |  |  |
|                                 | receivables <sup>2</sup> | securities  | interest           |             |                                                              | credit      |                                                    |           |           |  |  |
|                                 |                          |             | receivables)       |             |                                                              |             |                                                    |           |           |  |  |
| Thailand                        | 1,711,336                | 362,163     | 29,714             | 25,215      | 2,128,428                                                    | 30,289      | 1,522,914                                          | 39,136    | 1,592,339 |  |  |
| Asia                            | 379,014                  | 98,728      | 133,487            | 1,316       | 612,545                                                      | 29,736      | 181,566                                            | 8,839     | 220,141   |  |  |
| Europe                          | 23,922                   | 1,388       | 14,893             | 701         | 40,904                                                       | 281         | 200,120                                            | 188       | 200,589   |  |  |
| America                         | 16,035                   | 3,855       | 10,496             | 13          | 30,399                                                       | 129         | 9,174                                              | 9,729     | 19,032    |  |  |
| Others                          | 12,218                   | 1,455       | 3,088              | 115         | 16,876                                                       | -           | 8,929                                              | 1,395     | 10,324    |  |  |
| Total                           | 2,142,525                | 467,589     | 191,678            | 27,360      | 2,829,152                                                    | 60,435      | 1,922,703                                          | 59,287    | 2,042,425 |  |  |

<sup>1</sup> Based on customer's country of residence

<sup>2</sup> Including interbank and money market items but excluding general provisions



Unit: Million Baht

|                                 |                          |              |                   |             | The Bank      |                                           |                  |                  |           |  |
|---------------------------------|--------------------------|--------------|-------------------|-------------|---------------|-------------------------------------------|------------------|------------------|-----------|--|
| -                               |                          |              |                   | 31 D        | December 2018 |                                           |                  |                  |           |  |
| Customer's country of residence |                          | On-statement | of financial posi | tion assets |               | Off-statement of financial position items |                  |                  |           |  |
| 1                               |                          |              |                   |             |               | before n                                  | nultiplying by c | redit conversion | factors   |  |
|                                 | Net loans and            | Net          | Deposits          | Derivatives | Total         | Avals, loan                               | отс              | Undrawn          | Total     |  |
|                                 | accrued                  | investment   | (including        | assets      |               | guarantees,                               | derivatives      | committed        |           |  |
|                                 | interest                 | in debt      | accrued           |             |               | letters of                                |                  | lines            |           |  |
|                                 | receivables <sup>2</sup> | securities   | interest          |             |               | credit                                    |                  |                  |           |  |
|                                 |                          |              | receivables)      |             |               |                                           |                  |                  |           |  |
| Thailand                        | 1,726,708                | 338,090      | 19,508            | 27,533      | 2,111,839     | 43,625                                    | 1,816,354        | 47,954           | 1,907,933 |  |
| Asia                            | 377,519                  | 78,950       | 103,021           | 509         | 559,999       | 16,890                                    | 196,118          | 17,746           | 230,754   |  |
| Europe                          | 23,899                   | 390          | 11,250            | 243         | 35,782        | 150                                       | 289,348          | 91               | 289,589   |  |
| America                         | 14,928                   | 3,673        | 21,138            | 50          | 39,789        | 146                                       | 10,571           | 9,621            | 20,338    |  |
| Others                          | 13,564                   | 728          | 71                | (1)         | 14,362        | -                                         | 11,861           | 1,168            | 13,029    |  |
| Total                           | 2,156,618                | 421,831      | 154,988           | 28,334      | 2,761,771     | 60,811                                    | 2,324,252        | 76,580           | 2,461,643 |  |

<sup>1</sup> Based on customer's country of residence

<sup>2</sup> Including interbank and money market items but excluding general provisions

Unit: Million Baht

|                                 |                          |              |                   |             | The Bank         |                  |                  |                            |           |  |
|---------------------------------|--------------------------|--------------|-------------------|-------------|------------------|------------------|------------------|----------------------------|-----------|--|
| -                               |                          |              |                   | 31 D        | ecember 2017     |                  |                  |                            |           |  |
| Customer's country of residence |                          | On-statement | of financial posi | tion assets |                  | Off-             | statement of fin | f financial position items |           |  |
| 1                               |                          |              |                   | before n    | nultiplying by c | redit conversion | factors          |                            |           |  |
|                                 | Net loans and            | Net          | Deposits          | Derivatives | Total            | Avals, loan      | ОТС              | Undrawn                    | Total     |  |
|                                 | accrued                  | investment   | (including        | assets      |                  | guarantees,      | derivatives      | committed                  |           |  |
|                                 | interest                 | in debt      | accrued           |             |                  | letters of       |                  | lines                      |           |  |
|                                 | receivables <sup>2</sup> | securities   | interest          |             |                  | credit           |                  |                            |           |  |
|                                 |                          |              | receivables)      |             |                  |                  |                  |                            |           |  |
| Thailand                        | 1,711,252                | 355,256      | 19,428            | 25,216      | 2,111,152        | 30,289           | 1,522,675        | 39,137                     | 1,592,101 |  |
| Asia                            | 321,875                  | 89,116       | 100,632           | 1,004       | 512,627          | 16,848           | 163,381          | 12,107                     | 192,336   |  |
| Europe                          | 23,922                   | 1,388        | 14,876            | 701         | 40,887           | 281              | 200,120          | 188                        | 200,589   |  |
| America                         | 16,035                   | 3,855        | 10,183            | 13          | 30,086           | 130              | 9,173            | 9,729                      | 19,032    |  |
| Others                          | 12,218                   | 1,456        | 3,071             | 114         | 16,859           | -                | 8,923            | 1,394                      | 10,317    |  |
| Total                           | 2,085,302                | 451,071      | 148,190           | 27,048      | 2,711,611        | 47,548           | 1,904,272        | 62,555                     | 2,014,375 |  |

<sup>1</sup> Based on customer's country of residence

<sup>2</sup> Including interbank and money market items but excluding general provisions

Table 9: Loans and accrued interest receivables (including interbank and money market items) and investment in debt securities before credit risk mitigation classified by customer's country of residence and by asset classification guidelines specified by regulators

Unit: Million Baht

|                                  |                                        |            |             | The Group   |          |                |             |  |
|----------------------------------|----------------------------------------|------------|-------------|-------------|----------|----------------|-------------|--|
|                                  |                                        |            | 31          | December 20 | 18       |                |             |  |
| Customer's country of residence* | Loans and accrued interest receivables |            |             |             |          |                |             |  |
|                                  | Normal                                 | al Special | Substandard | Doubtful    | Doubtful | Doubtful Total |             |  |
|                                  |                                        | Mentioned  |             |             | of Loss  |                | securities: |  |
|                                  |                                        |            |             |             |          |                | Doubtful    |  |
|                                  |                                        |            |             |             |          |                | of Loss     |  |
| Thailand                         | 1,723,671                              | 41,891     | 5,436       | 17,262      | 49,787   | 1,838,047      | 1,085       |  |
| Asia                             | 446,578                                | 4,767      | 16          | 3,620       | 3,822    | 458,803        | 198         |  |
| Europe                           | 24,182                                 | 4          | 4           | -           | 53       | 24,243         | -           |  |
| America                          | 15,103                                 | 13         | -           | -           | 167      | 15,283         | 180         |  |
| Others                           | 13,895                                 | -          | 4           | 2           | 8        | 13,909         | 3           |  |
| Total                            | 2,223,429                              | 46,675     | 5,460       | 20,884      | 53,837   | 2,350,285      | 1,466       |  |

\* Based on customer's country of residence

Unit: Million Baht

|                                  |           |            |             | The Group   |          |           |             |
|----------------------------------|-----------|------------|-------------|-------------|----------|-----------|-------------|
|                                  |           |            | 31          | December 20 | 17       |           |             |
| Customer's country of residence* |           | Investment |             |             |          |           |             |
|                                  | Normal    | Special    | Substandard | Doubtful    | Doubtful | Total     | in debt     |
|                                  |           | Mentioned  |             |             | of Loss  |           | securities: |
|                                  |           |            |             |             |          |           | Doubtful    |
|                                  |           |            |             |             |          |           | of Loss     |
| Thailand                         | 1,696,652 | 30,543     | 11,320      | 18,442      | 53,537   | 1,810,494 | 46          |
| Asia                             | 373,133   | 15,129     | 440         | 553         | 2,928    | 392,183   | 144         |
| Europe                           | 23,996    | 293        | -           | 3           | 52       | 24,344    | -           |
| America                          | 16,205    | 35         | -           | 6           | 163      | 16,409    | 110         |
| Others                           | 12,538    | 1          | -           | 8           | 1        | 12,548    | 2           |
| Total                            | 2,122,524 | 46,001     | 11,760      | 19,012      | 56,681   | 2,255,978 | 302         |

\* Based on customer's country of residence



Unit: Million Baht

|                                  |           |            |             | The Bank    |          |           |             |
|----------------------------------|-----------|------------|-------------|-------------|----------|-----------|-------------|
|                                  |           |            | 31          | December 20 | 18       |           |             |
| Customer's country of residence* |           | Investment |             |             |          |           |             |
|                                  | Normal    | Special    | Substandard | Doubtful    | Doubtful | Total     | in debt     |
|                                  |           | Mentioned  |             |             | of Loss  |           | securities: |
|                                  |           |            |             |             |          |           | Doubtful    |
|                                  |           |            |             |             |          |           | of Loss     |
| Thailand                         | 1,724,278 | 41,891     | 5,436       | 17,167      | 49,787   | 1,838,559 | 1,085       |
| Asia                             | 378,721   | 4,561      | 8           | 3,593       | 3,093    | 389,976   | 193         |
| Europe                           | 24,182    | 4          | 5           | -           | 53       | 24,244    | -           |
| America                          | 15,103    | 13         | -           | -           | 167      | 15,283    | 180         |
| Others                           | 13,895    | 1          | 4           | 2           | 8        | 13,910    | 3           |
| Total                            | 2,156,179 | 46,470     | 5,453       | 20,762      | 53,108   | 2,281,972 | 1,461       |

\* Based on customer's country of residence

Unit: Million Baht

|                                  |                                        |           |             | The Bank    |          |           |             |  |
|----------------------------------|----------------------------------------|-----------|-------------|-------------|----------|-----------|-------------|--|
|                                  |                                        |           | 31          | December 20 | 17       |           |             |  |
| Customer's country of residence* | Loans and accrued interest receivables |           |             |             |          |           |             |  |
|                                  | Normal                                 | Special   | Substandard | Doubtful    | Doubtful | Total     | in debt     |  |
|                                  |                                        | Mentioned |             |             | of Loss  | of Loss   | securities: |  |
|                                  |                                        |           |             |             |          |           | Doubtful    |  |
|                                  |                                        |           |             |             |          |           | of Loss     |  |
| Thailand                         | 1,696,569                              | 30,543    | 11,319      | 18,348      | 53,537   | 1,810,316 | 46          |  |
| Asia                             | 315,830                                | 14,801    | 437         | 553         | 1,604    | 333,225   | 107         |  |
| Europe                           | 23,996                                 | 292       | -           | 4           | 52       | 24,344    | -           |  |
| America                          | 16,205                                 | 35        | -           | 5           | 163      | 16,408    | 110         |  |
| Others                           | 12,538                                 | 1         | -           | 8           | 1        | 12,548    | 2           |  |
| Total                            | 2,065,138                              | 45,672    | 11,756      | 18,918      | 55,357   | 2,196,841 | 265         |  |

\* Based on customer's country of residence

 Table 10 : General and specific provisions and bad debt written off for loans and accrued interest receivables (including interbank and money market items) and investment in debt securities classified by customer's country of residence

Unit: Million Baht

|                                  |                   | The Group 31 December 2018 |             |                    |  |  |  |  |  |  |
|----------------------------------|-------------------|----------------------------|-------------|--------------------|--|--|--|--|--|--|
|                                  |                   |                            |             |                    |  |  |  |  |  |  |
| Customer's country of residence* | Loans a           | Investment in debt         |             |                    |  |  |  |  |  |  |
|                                  | General provision | Specific provision         | Bad debt    | securities:        |  |  |  |  |  |  |
|                                  |                   |                            | written off | Specific provision |  |  |  |  |  |  |
| Thailand                         |                   | 111,913                    | 7,197       | 3,111              |  |  |  |  |  |  |
| Asia                             |                   | 13,905                     | 561         | 202                |  |  |  |  |  |  |
| Europe                           |                   | 344                        | -           | -                  |  |  |  |  |  |  |
| America                          |                   | 355                        | -           | 218                |  |  |  |  |  |  |
| Others                           |                   | 346                        | -           | 3                  |  |  |  |  |  |  |
| Total                            | 28,206            | 126,863                    | 7,758       | 3,534              |  |  |  |  |  |  |

<sup>\*</sup> Based on customer's country of residence

Unit: Million Baht

|                                              |                   | The G                      | roup        |                    |  |  |  |  |  |
|----------------------------------------------|-------------------|----------------------------|-------------|--------------------|--|--|--|--|--|
| Customer's country of residence <sup>*</sup> |                   | 31 December 2017           |             |                    |  |  |  |  |  |
|                                              | Loans a           | and accrued interest recei | vables      | Investment in debt |  |  |  |  |  |
|                                              | General provision | Specific provision         | Bad debt    | securities:        |  |  |  |  |  |
|                                              |                   |                            | written off | Specific provision |  |  |  |  |  |
| Thailand                                     |                   | 99,159                     | 935         | 3,075              |  |  |  |  |  |
| Asia                                         |                   | 13,169                     | 221         | 149                |  |  |  |  |  |
| Europe                                       |                   | 422                        | -           | -                  |  |  |  |  |  |
| America                                      |                   | 373                        | -           | 149                |  |  |  |  |  |
| Others                                       |                   | 330                        | -           | 2                  |  |  |  |  |  |
| Total                                        | 27,436            | 113,453                    | 1,156       | 3,375              |  |  |  |  |  |

Based on customer's country of residence



Unit: Million Baht

|                                 |                   | The Bank<br>31 December 2018 |             |                    |  |  |  |  |  |
|---------------------------------|-------------------|------------------------------|-------------|--------------------|--|--|--|--|--|
|                                 |                   |                              |             |                    |  |  |  |  |  |
| Customer's country of residence | Loans a           | and accrued interest recei   | vables      | Investment in debt |  |  |  |  |  |
|                                 | General provision | Specific provision           | Bad debt    | securities:        |  |  |  |  |  |
|                                 |                   |                              | written off | Specific provision |  |  |  |  |  |
| Thailand                        |                   | 111,851                      | 7,197       | 3,111              |  |  |  |  |  |
| Asia                            |                   | 12,457                       | 64          | 195                |  |  |  |  |  |
| Europe                          |                   | 345                          | -           | -                  |  |  |  |  |  |
| America                         |                   | 355                          | -           | 218                |  |  |  |  |  |
| Others                          |                   | 346                          | -           | 3                  |  |  |  |  |  |
| Total                           | 25,833            | 125,354                      | 7,261       | 3,527              |  |  |  |  |  |

\* Based on customer's country of residence

Unit: Million Baht

|                                  |                   | The E                      | ank         |                    |  |  |  |  |  |
|----------------------------------|-------------------|----------------------------|-------------|--------------------|--|--|--|--|--|
| Customer's country of residence* |                   | 31 December 2017           |             |                    |  |  |  |  |  |
|                                  | Loans a           | and accrued interest recei | vables      | Investment in debt |  |  |  |  |  |
|                                  | General provision | Specific provision         | Bad debt    | securities:        |  |  |  |  |  |
|                                  |                   |                            | written off | Specific provision |  |  |  |  |  |
| Thailand                         |                   | 99,064                     | 936         | 3,075              |  |  |  |  |  |
| Asia                             |                   | 11,350                     | 98          | 112                |  |  |  |  |  |
| Europe                           |                   | 422                        | -           | -                  |  |  |  |  |  |
| America                          |                   | 373                        | -           | 149                |  |  |  |  |  |
| Others                           |                   | 330                        | -           | 2                  |  |  |  |  |  |
| Total                            | 25,631            | 111,539                    | 1,034       | 3,338              |  |  |  |  |  |

\* Based on customer's country of residence

 Table 11: Loans and accrued interest receivables (including interbank and money market items) before credit risk mitigation,

 classified by business type and by asset classification guidelines specified by regulators

Unit: Million Baht

|                              |           | The Group 31 December 2018 |             |          |          |           |  |  |  |
|------------------------------|-----------|----------------------------|-------------|----------|----------|-----------|--|--|--|
|                              |           |                            |             |          |          |           |  |  |  |
| Type of Business             | Normal    | Special                    | Substandard | Doubtful | Doubtful | Total     |  |  |  |
|                              |           | Mentioned                  |             |          | of Loss  |           |  |  |  |
| Agriculture and mining       | 50,176    | 714                        | 288         | 178      | 266      | 51,622    |  |  |  |
| Manufacturing and commercial | 745,114   | 21,406                     | 1,943       | 12,626   | 40,232   | 821,321   |  |  |  |
| Real estate and construction | 189,597   | 6,498                      | 1,034       | 1,422    | 4,872    | 203,423   |  |  |  |
| Utilities and services       | 439,372   | 12,597                     | 184         | 1,301    | 3,688    | 457,142   |  |  |  |
| Housing loans                | 230,448   | 2,416                      | 1,825       | 1,703    | 4,266    | 240,658   |  |  |  |
| Others                       | 568,722   | 3,044                      | 186         | 3,654    | 513      | 576,119   |  |  |  |
| Total                        | 2,223,429 | 46,675                     | 5,460       | 20,884   | 53,837   | 2,350,285 |  |  |  |

|                              |           |                  | The G       | roup     |          |           |  |  |  |
|------------------------------|-----------|------------------|-------------|----------|----------|-----------|--|--|--|
|                              |           | 31 December 2017 |             |          |          |           |  |  |  |
| Type of Business             | Normal    | Special          | Substandard | Doubtful | Doubtful | Total     |  |  |  |
|                              |           | Mentioned        |             |          | of Loss  |           |  |  |  |
| Agriculture and mining       | 44,439    | 800              | 8           | 1,170    | 373      | 46,790    |  |  |  |
| Manufacturing and commercial | 736,063   | 20,467           | 8,682       | 13,332   | 42,718   | 821,262   |  |  |  |
| Real estate and construction | 178,722   | 5,366            | 781         | 905      | 5,998    | 191,772   |  |  |  |
| Utilities and services       | 402,780   | 13,851           | 1,157       | 1,180    | 3,574    | 422,542   |  |  |  |
| Housing loans                | 220,244   | 2,381            | 1,009       | 1,521    | 3,561    | 228,716   |  |  |  |
| Others                       | 540,276   | 3,136            | 123         | 904      | 457      | 544,896   |  |  |  |
| Total                        | 2,122,524 | 46,001           | 11,760      | 19,012   | 56,681   | 2,255,978 |  |  |  |



The Bank 31 December 2018 **Type of Business** Total Normal Special Substandard Doubtful Doubtful Mentioned of Loss 47,918 714 288 178 266 49,364 Agriculture and mining Manufacturing and commercial 713,900 21,406 1,938 12,600 39,524 789,368 Real estate and construction 181,613 6,499 1,034 1,422 4,861 195,429 Utilities and services 430,363 12,595 184 1,301 3,688 448,131 Housing loans 230,440 2,415 1,823 1,702 4,257 240,637 Others 551,945 2,841 186 3,559 512 559,043 Total 2,156,179 46,470 5,453 20,762 53,108 2,281,972

Unit: Million Baht

|                              |           | The Bank  |             |          |          |           |  |  |  |
|------------------------------|-----------|-----------|-------------|----------|----------|-----------|--|--|--|
|                              |           |           | 31 Decemb   | oer 2017 |          |           |  |  |  |
| Type of Business             | Normal    | Special   | Substandard | Doubtful | Doubtful | Total     |  |  |  |
|                              |           | Mentioned |             |          | of Loss  |           |  |  |  |
| Agriculture and mining       | 42,570    | 800       | 8           | 1,170    | 373      | 44,921    |  |  |  |
| Manufacturing and commercial | 709,441   | 20,402    | 8,679       | 13,332   | 41,416   | 793,270   |  |  |  |
| Real estate and construction | 172,120   | 5,354     | 781         | 905      | 5,987    | 185,147   |  |  |  |
| Utilities and services       | 397,796   | 13,851    | 1,157       | 1,180    | 3,574    | 417,558   |  |  |  |
| Housing loans                | 220,233   | 2,378     | 1,009       | 1,521    | 3,551    | 228,692   |  |  |  |
| Others                       | 522,978   | 2,887     | 122         | 810      | 456      | 527,253   |  |  |  |
| Total                        | 2,065,138 | 45,672    | 11,756      | 18,918   | 55,357   | 2,196,841 |  |  |  |

 Table 12: General and specific provisions and bad debt written off for loans and accrued interest receivables (including interbank and money market items) classified by business type

|                              |                      |                       | The                        | Group                |                       |                         |
|------------------------------|----------------------|-----------------------|----------------------------|----------------------|-----------------------|-------------------------|
|                              | 31                   | December 20           | 18                         | 31                   | December 20           | 17                      |
| Type of Business             | General<br>provision | Specific<br>provision | Bad debt<br>written<br>off | General<br>provision | Specific<br>provision | Bad debt<br>written off |
| Agriculture and mining       |                      | 2,182                 | 45                         |                      | 1,814                 | 1                       |
| Manufacturing and commercial |                      | 75,354                | 6,370                      |                      | 70,984                | 584                     |
| Real estate and construction |                      | 10,419                | 504                        |                      | 10,414                | 78                      |
| Utilities and services       |                      | 19,809                | 260                        |                      | 19,121                | 20                      |
| Housing loans                |                      | 8,221                 | 25                         |                      | 5,108                 | 19                      |
| Others                       |                      | 10,878                | 554                        |                      | 6,012                 | 454                     |
| Total                        | 28,206               | 126,863               | 7,758                      | 27,436               | 113,453               | 1,156                   |

Unit: Million Baht

|                              |           | The Bank            |             |           |           |             |  |  |  |
|------------------------------|-----------|---------------------|-------------|-----------|-----------|-------------|--|--|--|
|                              | 31        | 31 December 2018 31 |             |           |           | 17          |  |  |  |
| Type of Business             | General   | Specific            | Bad debt    | General   | Specific  | Bad debt    |  |  |  |
|                              | provision | provision           | written off | provision | provision | written off |  |  |  |
| Agriculture and mining       |           | 2,144               | 45          |           | 1,796     | 1           |  |  |  |
| Manufacturing and commercial |           | 74,433              | 5,874       |           | 69,613    | 462         |  |  |  |
| Real estate and construction |           | 10,307              | 503         |           | 10,298    | 78          |  |  |  |
| Utilities and services       |           | 19,699              | 260         |           | 19,071    | 20          |  |  |  |
| Housing loans                |           | 8,215               | 25          |           | 5,102     | 19          |  |  |  |
| Others                       |           | 10,556              | 554         |           | 5,659     | 454         |  |  |  |
| Total                        | 25,833    | 125,354             | 7,261       | 25,631    | 111,539   | 1,034       |  |  |  |

 Table 13: Reconciliation of general and specific provisions for loans and accrued interest receivables (including interbank and

### money market items)

Unit: Million Baht

|                      |                              |                | The          | Group   |                |              |
|----------------------|------------------------------|----------------|--------------|---------|----------------|--------------|
|                      | 3                            | 1 December 201 | 8            | 3       | 1 December 201 | 7            |
|                      | General                      | Specific       | <b>T</b> ( 1 | General | Specific       | <b>T</b> ( 1 |
| Item                 | Total<br>provision provision | provision      | Total        |         |                |              |
| Beginning balance    | 27,436                       | 113,453        | 140,889      | 25,160  | 94,993         | 120,153      |
| Bad debt written off | -                            | (7,758)        | (7,758)      | -       | (1,156)        | (1,156)      |
| Doubtful accounts    | 770                          | 21,771         | 22,541       | 2,276   | 21,201         | 23,477       |
| Others               | -                            | (603)          | (603)        | -       | (1,585)        | (1,585)      |
| Ending balance       | 28,206                       | 126,863        | 155,069      | 27,436  | 113,453        | 140,889      |

|                      |                    |                | The       | Bank      |                |         |
|----------------------|--------------------|----------------|-----------|-----------|----------------|---------|
|                      | 3                  | 1 December 201 | 8         | 3         | 1 December 201 | 7       |
| T.                   | General            | Specific       | Total     | General   | Specific       | Total   |
| Item                 | em Total provision | 10(a)          | provision | provision | Total          |         |
| Beginning balance    | 25,631             | 111,539        | 137,170   | 23,759    | 92,560         | 116,319 |
| Bad debt written off | -                  | (7,261)        | (7,261)   | -         | (1,034)        | (1,034) |
| Doubtful accounts    | 202                | 21,542         | 21,744    | 1,872     | 21,542         | 23,414  |
| Others               | -                  | (466)          | (466)     | -         | (1,529)        | (1,529) |
| Ending balance       | 25,833             | 125,354        | 151,187   | 25,631    | 111,539        | 137,170 |

 Table 14: On-statement of financial position assets and credit equivalent amount of off-statement of financial position items,

 net of specific provisions, classified by asset type under SA approach

|                                              |                     |                  |           |                     | Unit:            | Million Bah |
|----------------------------------------------|---------------------|------------------|-----------|---------------------|------------------|-------------|
|                                              |                     |                  | The G     | Froup               |                  |             |
|                                              | 31                  | December 2018    |           | 3                   | 1 December 2017  |             |
| Type of Asset                                | <b>On-statement</b> | Off-statement of | Total     | <b>On-statement</b> | Off-statement of | Total       |
|                                              | of financial        | financial        |           | of financial        | financial        |             |
|                                              | position assets     | position items*  |           | position            | position items*  |             |
|                                              |                     |                  |           | assets              |                  |             |
| Performing                                   |                     |                  |           |                     |                  |             |
| - Sovereigns and central banks, Multilateral |                     |                  |           |                     |                  |             |
| development banks (MDBs), and                |                     |                  |           |                     |                  |             |
| Provincial organizations/ Government         |                     |                  |           |                     |                  |             |
| entities/ State enterprises (PSEs) which     |                     |                  |           |                     |                  |             |
| have the same risk weight as Sovereigns      | 575,725             | 93,083           | 668,808   | 584,088             | 66,405           | 650,493     |
| - Financial institutions, Securities firms,  |                     |                  |           |                     |                  |             |
| and Provincial organizations/ Government     |                     |                  |           |                     |                  |             |
| entities/ State enterprises (PSEs) which     |                     |                  |           |                     |                  |             |
| have the same risk weight as Financial       |                     |                  |           |                     |                  |             |
| Institutions                                 | 187,179             | 49,042           | 236,221   | 205,786             | 46,140           | 251,926     |
| - Corporates, and Provincial organizations/  |                     |                  |           |                     |                  |             |
| Government entities/ State enterprises       |                     |                  |           |                     |                  |             |
| (PSEs) which have the same risk weight       |                     |                  |           |                     |                  |             |
| as Corporates                                | 1,529,584           | 261,022          | 1,790,606 | 1,456,410           | 226,531          | 1,682,941   |
| - Retail                                     | 230,925             | 10,311           | 241,236   | 247,816             | 10,104           | 257,920     |
| - Residential mortgage loans                 | 225,892             | -                | 225,892   | 217,778             | -                | 217,778     |
| - Other assets                               | 273,756             | -                | 273,756   | 287,980             | -                | 287,980     |
| Non-performing                               | 26,448              | 394              | 26,842    | 26,610              | 1,358            | 27,968      |
| Total                                        | 3,049,509           | 413,852          | 3,463,361 | 3,026,468           | 350,538          | 3,377,006   |

\* Including repo-style transactions



|                                              |                     |                  | The I     | Bank                |                  |           |
|----------------------------------------------|---------------------|------------------|-----------|---------------------|------------------|-----------|
|                                              | 31                  | December 2018    |           | 3                   | 1 December 2017  |           |
| Type of Asset                                | <b>On-statement</b> | Off-statement of | Total     | <b>On-statement</b> | Off-statement of | Total     |
|                                              | of financial        | financial        |           | of financial        | financial        |           |
|                                              | position assets     | position items * |           | position            | position items*  |           |
|                                              |                     |                  |           | assets              |                  |           |
| Performing                                   |                     |                  |           |                     |                  |           |
| - Sovereigns and central banks, Multilateral |                     |                  |           |                     |                  |           |
| development banks (MDBs), and                |                     |                  |           |                     |                  |           |
| Provincial organizations/ Government         |                     |                  |           |                     |                  |           |
| entities/ State enterprises (PSEs) which     |                     |                  |           |                     |                  |           |
| have the same risk weight as Sovereigns      | 543,688             | 93,083           | 636,771   | 559,516             | 66,405           | 625,921   |
| - Financial institutions, Securities firms,  |                     |                  |           |                     |                  |           |
| and Provincial organizations/ Government     |                     |                  |           |                     |                  |           |
| entities/ State enterprises (PSEs) which     |                     |                  |           |                     |                  |           |
| have the same risk weight as Financial       |                     |                  |           |                     |                  |           |
| Institutions                                 | 162,760             | 49,341           | 212,101   | 174,479             | 47,680           | 222,159   |
| - Corporates, and Provincial organizations/  |                     |                  |           |                     |                  |           |
| Government entities/ State enterprises       |                     |                  |           |                     |                  |           |
| (PSEs) which have the same risk weight       |                     |                  |           |                     |                  |           |
| as Corporates                                | 1,461,991           | 245,351          | 1,707,342 | 1,399,181           | 210,927          | 1,610,108 |
| - Retail                                     | 227,402             | 10,241           | 237,643   | 243,191             | 10,034           | 253,225   |
| - Residential mortgage loans                 | 225,881             | -                | 225,881   | 217,764             | -                | 217,764   |
| - Other assets                               | 293,444             | -                | 293,444   | 303,354             | -                | 303,354   |
| Non-performing                               | 26,208              | 394              | 26,602    | 26,329              | 1,358            | 27,687    |
| Total                                        | 2,941,374           | 398,410          | 3,339,784 | 2,923,814           | 336,404          | 3,260,218 |

\* Including repo-style transactions

#### 2.1.3 Credit Rating

In assigning risk weights for the calculation of risk weighted assets (RWA) using the Standardised Approach (SA) under Basel III, the Bank and the subsidiaries in the Group use credit ratings from the external credit assessment institutions (ECAIs) who meet the qualifications specified by the BOT. The credit rating from Standard & Poor's is applied for sovereign and financial institutions, while the credit ratings from Fitch Ratings (Thailand) and TRIS Rating are applied for corporate. The process of mapping the ECAI's ratings with the borrower risk weights is prescribed by the BOT.

Table 15: On-statement of financial position assets and credit equivalent amount of off-statement of financial position items, net of specific provisions, after credit risk mitigation for each asset type classified by risk weights under SA approach

The Group 31 December 2018 Type of Asset Rating No rating 20 50 100 150 0 20 35 50 75 100 250 625 937.5 Risk weight (%) 0 100/8.5% Performing Sovereigns and central banks, Multilateral development banks -(MDBs), and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Sovereigns 638,826 397 21,862 3,299 12,284 institutions, Securities firms, and Provincial Financial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Financial Institutions 100,751 87,733 24,489 252 2,066 -Corporates, and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Corporates 125,222 71,344 40,218 37,861 121 5,306 1,402,205 -192,604 8,621 -Retail Residential mortgage loans 192.491 31,020 2,369 Other assets 97,885 1,898 171,236 749 Risk weight (%) 20 50 150 0 75 100 Non-performing 614 3,524 419 19,504 2,751 -

Items deducted from capital

3,772



The Group Type of Asset **31 December 2017** Rating No rating 0 Risk weight (%) 0 20 50 100 150 20 35 50 75 100 250 625 937.5 100/8.5% Performing Sovereigns and central banks, Multilateral development banks -(MDBs), and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Sovereigns 599,256 5,375 24,593 2,456 13,748 Financial institutions, Securities firms, and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Financial Institutions 94,055 109,820 24,751 223 188 2,440 -Corporates, and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Corporates 119,913 32,862 193 2,811 1,315,986 -88,080 39,851 198,900 -Retail 20,446 186,519 Residential mortgage loans 28,726 2,520 -Other assets 96,688 1,435 184,357 699 -

|                             | Risk weight (%) | 0   | 20 | 50    | 75  | 100    | 150   |
|-----------------------------|-----------------|-----|----|-------|-----|--------|-------|
| Non-performing              |                 | 284 | -  | 2,707 | 353 | 17,305 | 7,166 |
|                             |                 |     |    |       |     |        |       |
| Items deducted from capital |                 | 826 |    |       |     |        |       |



|                                                                    |                  |         |        |        |        |        |       |         |       |         |           |     |     | Unit: | Million Ba |
|--------------------------------------------------------------------|------------------|---------|--------|--------|--------|--------|-------|---------|-------|---------|-----------|-----|-----|-------|------------|
|                                                                    | The Bank         |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| Type of Asset                                                      | 31 December 2018 |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
|                                                                    |                  |         | Rating |        |        |        |       |         |       | ng      |           |     |     |       |            |
| Risk weight (%)                                                    | 0                | 20      | 50     | 100    | 150    | 0      | 20    | 35      | 50    | 75      | 100       | 250 | 625 | 937.5 | 100/8.5    |
| erforming                                                          |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| Sovereigns and central banks, Multilateral development banks       |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| (MDBs), and Provincial organizations/ Government entities/ State   |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| enterprises (PSEs) which have the same risk weight as Sovereigns   | 607,190          | -       | 21,862 | 3,299  | 12,284 |        |       |         |       |         |           |     |     |       |            |
| Financial institutions, Securities firms, and Provincial           |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| organizations/ Government entities/ State enterprises (PSEs) which |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| have the same risk weight as Financial Institutions                | -                | 83,220  | 81,028 | 24,489 | 252    |        |       |         |       |         | 2,066     |     |     |       |            |
| Corporates, and Provincial organizations/ Government entities/     |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| State enterprises (PSEs) which have the same risk weight as        |                  |         |        |        |        |        |       |         |       |         |           |     |     |       |            |
| Corporates                                                         | -                | 125,222 | 71,344 | 40,218 | 37,861 |        |       |         | 5,306 |         | 1,328,094 |     |     |       |            |
| Retail                                                             |                  |         |        |        |        |        |       |         |       | 191,934 | 7,987     |     |     |       |            |
| Residential mortgage loans                                         |                  |         |        |        |        |        |       | 192,491 |       | 31,010  | 2,369     |     |     |       |            |
| Other assets                                                       |                  |         |        |        |        | 93,285 | 1,858 |         |       |         | 198,100   | 201 |     |       |            |

|                | Risk weight (%) | 0   | 20 | 50    | 75  | 100    | 150   |
|----------------|-----------------|-----|----|-------|-----|--------|-------|
| Non-performing |                 | 614 | -  | 3,524 | 413 | 19,269 | 2,751 |

Items deducted from capital 2,751



-

-

-

-

-

The Bank Type of Asset 31 December 2017 Rating No rating 0 20 50 100 150 0 20 35 50 75 100 250 625 937.5 100/8.5% Risk weight (%) Performing Sovereigns and central banks, Multilateral development banks (MDBs), and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Sovereigns 575,885 4,175 24,593 2,455 13,748 Financial institutions, Securities firms, and Provincial organizations/ Government entities/ State enterprises (PSEs) which 188 2,440 have the same risk weight as Financial Institutions 77,419 96,503 24,750 223 -Corporates, and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as 2,811 1,253,244 Corporates -119,913 88,080 39,851 32,862 Retail 197,963 19,586 Residential mortgage loans 186,512 28,718 2,520 Other assets 94,216 1,393 207,544 201

|                             | Risk weight (%) | 0   | 20 | 50    | 75  | 100    | 150   |
|-----------------------------|-----------------|-----|----|-------|-----|--------|-------|
| Non-performing              |                 | 284 | -  | 2,703 | 353 | 17,029 | 7,166 |
|                             |                 |     |    |       |     |        |       |
| Items deducted from capital |                 | 761 |    |       |     |        |       |



#### 2.1.4 Credit Risk Mitigation

It is a policy of the Bank and the subsidiaries in the Group to mitigate credit risk through the use of collateral to reduce the potential loss which may arise when borrowers are unable or unwilling to repay loans. Documentation relating to collateral must be in order and verified for validity prior to loan drawdown and ongoing compliance with the conditions of the collateral agreement shall be monitored. Processes, procedures and regulations for collateral valuation have been defined, consistent with the BOT's guidelines on collateral valuation and foreclosed assets obtained from debt repayment of financial institutions.

Credit risk mitigations used in the Bank's and the Group's capital adequacy calculation under Basel III - SA approach are as follows:

- 1. For financial collaterals such as cash, deposits, debt securities and equity securities, the Comprehensive Approach is currently adopted for credit risk mitigation and the Standard Supervisory Haircut specified by the BOT is used.
- 2. On-balance sheet netting is used for repo-style transactions where the counterparties enter into a Global Master Repurchase Agreement that complies with the BOT guidelines.
- 3. Guarantees that may be used as credit risk mitigants must be issued by qualified guarantors from either of the following 2 groups:
  - Guarantors which are sovereigns, central banks, provincial organizations, government entities, state enterprises, financial institutions and securities companies, provided that the guarantors must have risk weights lower than the borrower.
  - Corporate guarantors must have risk weights lower than the borrower.

Credit risk mitigation is applied in accordance with the BOT guidelines.
Table 16: Secured portion of credit exposures after on- and off-balance sheet netting for each asset type under SA approach

 classified by credit risk mitigation types

|                                                             | The Group  |             |            |            |
|-------------------------------------------------------------|------------|-------------|------------|------------|
|                                                             | 31 Decer   | nber 2018   | 31 Decer   | nber 2017  |
| Type of Asset                                               | Financial  | Guarantees  | Financial  | Guarantee  |
|                                                             | collateral | and credit  | collateral | and credi  |
|                                                             |            | derivatives |            | derivative |
| Performing                                                  |            |             |            |            |
| - Sovereigns and central banks, Multilateral development    |            |             |            |            |
| banks (MDBs), and Provincial organizations/ Government      |            |             |            |            |
| entities/ State enterprises (PSEs) which have the same risk |            |             |            |            |
| weight as Sovereigns                                        | 45,006     | -           | 54,997     | -          |
| - Financial institutions, Securities firms, and Provincial  |            |             |            |            |
| organizations/ Government entities/ State enterprises       |            |             |            |            |
| (PSEs) which have the same risk weight as Financial         |            |             |            |            |
| institutions                                                | 4,709      | 32,661      | 782        | 32,125     |
| - Corporates, and Provincial organizations/ Government      |            |             |            |            |
| entities/ State enterprises (PSEs) which have the same risk |            |             |            |            |
| weight as Corporates                                        | 89,460     | 43,032      | 69,254     | 33,846     |
| - Retail                                                    | 22,235     | 17,776      | 22,301     | 16,274     |
| - Residential mortgage loans                                | 12         | -           | 13         | -          |
| - Other assets                                              | 1,987      | -           | 4,800      | -          |
| Non-performing                                              | 30         | 622         | 152        | 297        |
| Total                                                       | 163,439    | 94,091      | 152,299    | 82,542     |

Unit: Million Baht The Bank 31 December 2018 **31 December 2017 Type of Asset** Financial Financial Guarantees Guarantees collateral and credit collateral and credit derivatives derivatives Performing \_ Sovereigns and central banks, Multilateral development banks (MDBs), and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Sovereigns 45,006 54,996 Financial institutions, Securities firms, and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk weight as Financial 4,708 32,123 institutions 32,661 782 Corporates, and Provincial organizations/ Government entities/ State enterprises (PSEs) which have the same risk 42,921 59,544 weight as Corporates 80,539 33,660 Retail 19,946 17,776 19,403 16,274 Residential mortgage loans 12 -13 \_ Other assets \_ \_ \_ -Non-performing 30 622 152 297 Total 150,241 93,980 134,890 82,354



### 2.2 Market Risk

are:

Market risk is the risk of loss in on- and off-balance sheet positions of the Bank and the Group arising from movements in market prices such as interest rates, equity prices, foreign exchange rates, and commodity prices.

### 2.2.1 Market Risk Management

The Bank's market risk arises from financial services activities provided to customers and/or financial institutions. These involve buying and selling foreign exchange and debt securities, as well as financial derivative transactions, such as foreign exchange forward contracts, cross currency swap and interest rate swap. The Bank manages market risk arising from the position from customer-driven transactions to be at acceptable levels by hedging or reducing the risk exposure. Market risk exposures also arise from the Bank's mismatched own asset and liability positions.

The primary objective of market risk management is to manage the risks resulting from changes in market factors to be at acceptable levels and in line with the overall risk management policy. The Bank and the subsidiaries in the Group have therefore established market risk management policies and specified market risk measurement metrics and limits taking into consideration the nature and complexities of the respective financial activities.

The committee and functional units that are mainly responsible for managing, monitoring and controlling the market risk

- The Asset-Liability Management Committee is responsible for establishing and reviewing policies and guidelines for
  asset and liability management and market risk management as well as monitoring and controlling these risks to be at
  acceptable levels and in compliance with the risk management policy set by the Risk Management Committee and the
  Board of Directors.
- The Treasury Division is responsible for executing the trading strategy for the Bank through buying and selling financial products such as foreign exchange, bonds, and derivatives instruments, as well as managing the Bank's foreign exchange risk, interest rate risk and liquidity risk to be within the limits according to ALCO's guidelines and the Bank's acceptable risk level.
- Market Risk unit, which is part of the Risk Management Division, is accountable for assessing, monitoring, reporting and controlling market risk positions against specified limits. The Market Risk unit reports to ALCO and senior management on a regular basis and is responsible for proposing the enhancement of the market risk policies, measurement metrics and limits in response to change in operating environment, the Bank's business plans, and the complexities of financial activities. Moreover, the Market Risk unit coordinates with the subsidiaries of the Group to ensure that their risk management policies and processes are in line with the Bank's practices.

The market risk management practices of the subsidiaries in the Group are similar to the Bank's practices, although the relevant units responsible for overseeing, monitoring and managing the risks may differ depending on each company's organizational structure.



## 2.2.2 Traded Market Risk

The main traded market risks for the Bank and the Group are interest rate risk and foreign exchange risk.

#### **Risk Assessment and Monitoring for Traded Market Risk**

Various tools and measurement techniques are used to assess market risk exposures in the trading book, including:

1. Value-at-Risk (VaR)

VaR is a statistical technique that estimates the maximum potential losses on risk exposures as a result of movements in market rates and prices over a specified time horizon and at a given level of confidence. The Bank uses a historical simulation approach at a 99% confidence level over a one-day holding period to measure interest rate risk (only for general market risk) and foreign exchange risk. Historical Simulation VaR estimates the maximum potential losses assuming plausible future scenarios from the observed historical market movements. To validate the accuracy of the VaR model, the Bank conducts back testing against hypothetical profit and loss of the trading book positions and analyses whether the number of exceptions, i.e. the incidents where hypothetical profit and loss exceed the calculated VaR, are within an acceptable range. Hypothetical profit and loss is calculated by assuming that the previous day's exposures remain unchanged.

2. Other measurements

Apart from the statistical measurement technique, the Bank also uses non-statistical measurements, such as Present Value of a Basis Point (PV01), portfolio size, and mark-to-market profit and loss, to regularly assess major market risk exposures in the trading book as deemed appropriate for each transaction type. The PV01 measures the sensitivity of the value of securities to one basis point change in interest rate.

3. Stress Testing

The Bank performs market risk stress testing on its trading book position at least on a quarterly basis to determine if the impact of potential losses from extreme market movements or crisis situations on the Bank's capital are within the risk tolerance limits. Stress testing also enhances the Bank's understanding of its risk exposures and vulnerability as well as facilitates proactive risk management.

### **Risk Control for Traded Market Risk**

Traded market risk is controlled primarily through a series of limits, such as VaR Limit, PV01 Limit, and Maximum Loss Limit, etc. These limits are specified by ALCO, and approved by the Risk Management Committee, the Board of Executive Directors and the Board of Directors. They are reviewed and updated at least once a year or more frequently when warranted by a material change in circumstances.

By using the historical simulation approach, in 2018 the minimum, maximum and average VaR of the Bank's trading book for a one-day holding period, with a 99 percent confidence level, was Baht 44 million, Baht 135 million and Baht 72 million, respectively.

The subsidiaries in the Group also use, to varying degrees based on the size and complexity of transactions, similar measurement tools and techniques to assess their market risk exposures in the trading book and have specified limits to control these exposures.



#### **Capital Treatment for Traded Market Risk**

The Bank currently adopts the Standardised Approach (SA) for the calculation of minimum capital requirement for market risk at both the Bank level and the Group level. In addition, the Bank and the subsidiaries in the Group use VaR models internally to measure, monitor and control traded market risks, as mentioned above in the risk assessment and monitoring section.

Minimum capital requirement for market risk at the Bank and the Group level as at December 31, 2018 and June 30, 2018 are as follows:

#### Table 17: Minimum capital requirements for market risk based on Standardised Approach (SA)

|                                      | The Group        |              | The B            | The Bank     |  |
|--------------------------------------|------------------|--------------|------------------|--------------|--|
| Capital requirements for market risk | 31 December 2018 | 30 June 2018 | 31 December 2018 | 30 June 2018 |  |
| Interest Rate Risk                   | 3,143            | 3,717        | 3,129            | 3,677        |  |
| Equity Price Risk                    | 360              | 476          | -                | -            |  |
| Foreign Exchange Risk                | 1,184            | 862          | 1,196            | 880          |  |
| Commodity Price Risk                 | -                | -            | -                | -            |  |
| Total Capital Requirement            | 4,687            | 5,055        | 4,325            | 4,557        |  |

## 2.2.3 Interest Rate Risk in the Banking Book (IRRBB)

Interest rate risk in the banking book normally arises when the repricing and/or maturity schedule of assets, liabilities, and off-balance sheet positions are not matched, or when the movements of reference interest rates on assets and liabilities are not correlated, negatively affecting net interest income (NII) and/or economic value of equity (EVE).

## Sources of Interest Rate Risk can be classified as follows:

- Repricing risk arises from timing differences in maturity (for fixed rate items) and repricing period (for floating rate items) of the Bank's assets, liabilities, and off-balance sheet positions. Repricing risk is the primary form of interest rate risk.
- Yield curve risk arises from changes in the shape and slope of yield curves arising from unparallel shifts of the yield curves, including yield curve twist.
- Basis risk arises from imperfect correlation of reference interest rates applicable to the Bank's assets, liabilities and off-balance sheet positions.
- Embedded option risk arises from changes in interest rate, causing uncertainty of cash flows due to the options embedded in assets, liabilities and off-balance sheet positions, such as non-maturity deposits and loans without prepayment penalty.



#### **Risk Assessment and Monitoring for IRRBB**

The measurement of interest rate risk in the banking book provides an assessment of the potential impact of interest rate change on NII, which will help the Bank and the subsidiaries in the Group to manage the risk and determine alternative balance sheet strategies to achieve business return targets. Furthermore, it also provides an assessment of the potential impact on EVE reflecting the sensitivity of the value of assets, liabilities and off-balance sheet positions to changes in interest rates.

The Bank employs both static analysis tools and dynamic simulation techniques to assess interest rate risk in the banking book, including:

1. Repricing Gap Analysis and Sensitivity Analysis

Repricing gap analysis is a traditional method widely used to assess the interest rate risk of current balance sheet positions. It captures repricing risk which is a primary form of interest rate risk, but does not capture yield curve risk, basis risk and embedded option risk.

The Bank uses repricing gap analysis to assess NII impact in the year ahead assuming assets, liabilities and off-balance sheet positions are static and interest rates change immediately across the curves. Repricing gap analysis is also used in conjunction with duration-based weights to estimate the potential impact of interest rate change on EVE.

The Bank assesses and monitors interest rate risk in the banking book through NII impact and EVE impact on a monthly basis.

2. Net Interest Income Simulation (NII Simulation)

NII simulation is a more granular and complex technique than repricing gap analysis. The Bank also uses NII simulation to measure interest rate risk because this technique allows for a projection of future NII under various interest rate scenarios, based on current positions of assets, liabilities, and off-balance sheet items, and assumptions regarding new business activities (dynamic position). This includes assumptions regarding the growth in the positions of balance sheet items, maturity profile of new transactions, product pricing, and the launch of new products. NII simulation is able to capture other types of interest rate risks i.e. yield curve risk, basis risk, and embedded option risk.

The Bank uses NII simulation technique to assess interest rate risk and project future NII from the business plan at least once a year.

3. Stress Testing

The Bank performs stress testing for interest rate risk in the banking book at least on a quarterly basis using static NII simulation on the current position, to assess the potential negative impact to NII under various stress scenarios. The results of stress testing are analyzed and used to determine alternative balance sheet strategies more suited to the business environment in order to achieve the business return target under an acceptable level of risk.

The NII impact for the Bank and the Group of a 100 bps interest rate change using NII Simulation as at December 31, 2018 and 2017 are as follows:



## Table 18: Net Interest Income Impact if interest rate rises by 100 bps

Unit: Million Baht

| Currency                        |            | The Group         |            |                   |  |
|---------------------------------|------------|-------------------|------------|-------------------|--|
|                                 | 31 Dece    | 31 December 2018  |            | 31 December 2017  |  |
|                                 | NII Impact | % Earning at Risk | NII Impact | % Earning at Risk |  |
| THB                             | (305)      | (0.43%)           | (614)      | (0.92%)           |  |
| USD                             | 1,563      | 2.19%             | 1,002      | 1.50%             |  |
| EUR                             | 276        | 0.39%             | 70         | 0.10%             |  |
| Others                          | 577        | 0.81%             | 579        | 0.87%             |  |
| Total NII Impact                | 2,111      | 2.96%             | 1,037      | 1.56%             |  |
| Estimated NII in next 12 months | 71,376     |                   | 66,625     |                   |  |

| Currency                        |            | The Bank          |            |                   |  |
|---------------------------------|------------|-------------------|------------|-------------------|--|
|                                 | 31 Dece    | 31 December 2018  |            | 31 December 2017  |  |
|                                 | NII Impact | % Earning at Risk | NII Impact | % Earning at Risk |  |
| THB                             | (335)      | (0.49%)           | (608)      | (0.95%)           |  |
| USD                             | 1,503      | 2.19%             | 971        | 1.52%             |  |
| EUR                             | 276        | 0.40%             | 70         | 0.11%             |  |
| Others                          | 390        | 0.57%             | 274        | 0.43%             |  |
| Total NII Impact                | 1,834      | 2.68%             | 707        | 1.10%             |  |
| Estimated NII in next 12 months | 68,530     |                   | 64,013     |                   |  |



#### **Risk Control for IRRBB**

The Bank monitors and controls interest rate risk by specifying a NII Impact Limit (being the cumulative NII impact within 1 year) and an EVE Impact Limit, assuming interest rates change immediately by 100 bps. These limits are reviewed by ALCO and approved by the Board of Executive Directors, the Risk Management Committee and the Board of Directors at least annually or more frequently when warranted by material changes in circumstances.

The Bank manages the interest rate risk by adjusting its asset and liability structure in line with forecast interest rate trends, taking into consideration the changes in NII impact and EVE impact. The Bank may deploy plain vanilla derivatives, such as interest rate swaps and cross currency interest rate swaps, to hedge or mitigate interest rate risk to be within the risk tolerance limit, and manage the risk in accordance with ALCO's guidelines.

The subsidiaries in the Group with significant interest rate risks in the banking book use repricing gap analysis to assess and control IRRBB in the similar fashion as mentioned above.

#### 2.2.4 Equity Exposure in the Banking Book

Equity price risk is the risk associated with equity price changes resulting in the deterioration of investment value and affecting the Bank's and the Group's capital.

Objectives of equity investment in the banking book are as follows

- To enhance income in terms of dividends and capital gains for medium to long-term investments
- To support core banking business by establishing good relationships with customers and creating networks of strategic investment partners
- To exchange for debt repayments from debt restructuring agreements

The Bank's equity price risk arises from various types of investments in both domestic and overseas markets in order to diversify risk, to enhance returns, and to support the development of the Thai capital market, such as investments in property funds and infrastructure funds. In the past year, the Bank's portfolio of equity investment grew considerably, mainly from investment in domestic and foreign listed companies.

The Bank and the subsidiaries in the Group classify equity investments in the banking book in accordance with the applicable accounting standards, with marketable securities classified as available-for-sale investment, non-marketable securities classified as general investment, investment in subsidiaries and investment in associated companies.

### Risk Assessment and Monitoring for Equity Exposure in the Banking Book

The market risk management policy is used as a guideline by the Bank and the subsidiaries in the Group in assessing, monitoring, and controlling equity price risk. Measurement techniques for the assessment of equity price risk can be categorized by equity type as follows:

- Listed equity securities: Fair value is used for risk assessment. Stress testing is performed on a quarterly basis, based on the stress scenarios implied from historical movements of the security exchange indices, to estimate the maximum potential losses that may occur during volatile market conditions.
- Other equity securities: Fair value is used for risk assessment, the reliability of which is reviewed at least annually or more frequently as warranted by market conditions.

In managing equity risk in the banking book, the Bank, as the parent company, controls the ratio of equity exposures to total capital to be in accordance with the BOT's regulation and the Bank's internal guidelines.

## Valuation Policy for Equity Exposure in the Banking Book

In establishing the fair value of equity securities, the Bank and the subsidiaries in the Group adopts the following valuation policy:

- Listed equity securities are fair valued by referencing the last bid price on the last business day of the period. If this is not available, the last closing price will be applied. Listed equity securities under rehabilitation are fair valued using the discounted cash flow approach or the net asset value approach, as appropriate.
- Other equity securities that are non-listed equity securities are fair valued using the discounted cash flow approach or the net asset value approach, as appropriate. For unit trusts, the fair value is based on net asset value (NAV) as at the end of the period.

Equity exposure in the banking book for the Bank and the Group as at December 31, 2017 and 2016 are as follows:

## Table 19: Equity exposures in the banking book

The Group The Bank **31 December 2018 31 December 2017** 31 December 2018 31 December 2017 **Equity exposures** Equity exposures \* • Equity securities listed on a securities exchange (domestic and foreign) 35,960 - Cost value 39,133 39,133 35,960 77,087 - Market value 71,671 71,671 77,087 • Other equity securities (both in domestic 37,921 42,728 69,502 71,688 and foreign) Gains (losses) on sales of equity securities 10,461 8,052 6,802 8,087 for the year Unrealized gains (losses) on revaluation from 34,975 44,335 44,173 available-for-sale equity securities 34,881 Minimum capital for equity exposures under 10,336 12,024 12,721 SA approach 9,417

\* Net of the impairment charges for the investment in equity securities

## 2.3 Liquidity Coverage Ratio (LCR)

According to the Basel III guideline, the Bank is subject to the Liquidity Coverage Ratio (LCR) requirement imposed by the BOT. This guideline aims to ensure that a bank has adequate liquidity to support short-term severe liquidity stress scenarios by requiring a bank to maintain High-Quality Liquid Assets (HQLA) to cover total Net Cash Outflows over the next 30 calendar days under severe liquidity stress scenarios (Net COF). The BOT requires commercial banks to maintain LCR at the end of each month not less than 60%, starting from January 1, 2016. The LCR requirement is to increase by 10% yearly until it reaches 100% on January 1, 2020. The LCR calculation is as follow.

| LCR = | Stock of High-Quality Liquid Assets                     |
|-------|---------------------------------------------------------|
|       | Total Net Cash Outflows over the next 30 days estimated |
|       | under severe liquidity stress scenarios                 |

HQLA is unencumbered high-quality liquid asset that can be easily and immediately converted into cash at little or no loss of value even under severe liquidity stress scenarios. All high-quality liquid assets must also meet the minimum standard as stipulated by the BOT. When calculating the amount of HQLA, the value of all qualified assets must be combined and deducted by the haircut value as specified by the BOT. The caps of each class of HQLA must be considered.

Net COF is calculated by deducting the total expected cash inflow from the total expected cash outflow within the period of 30 days during the severe liquidity stress scenario. The total expected cash inflow cannot exceed 75% of the total expected cash outflow and cannot include those assets that are already qualified as HQLA. In calculating expected cash inflow and outflow, the Bank estimates the flows by applying the inflow rates and the run-off rates specified by the BOT.

The Bank's quarterly LCR which is an average of month-end value in each quarter is shown below.

## Table 20: Liquidity Coverage Ratio

|                                                          |                   | Unit: Million Baht              |
|----------------------------------------------------------|-------------------|---------------------------------|
|                                                          | Average Value for | the fourth quarter <sup>2</sup> |
| Items                                                    | Year 2018         | Year 2017                       |
| Total High-Quality Liquid Assets                         | 687,826           | 749,624                         |
| Total expected net cash outflows within the next 30 days | 239,104           | 297,838                         |
| LCR <sup>1</sup>                                         | 288%              | 252%                            |
| Minimum LCR required by the Bank of Thailand             | 80%               | 70%                             |

Note

<sup>1</sup> The LCR is computed as an average ratio of month-end LCR in the quarter. This may not be equal to an LCR computed with the average values of HQLA and Net COF.

<sup>2</sup> Average of month-end value in the quarter.



The Bank's average LCR for the third quarter and the fourth quarter of 2018 in comparison with those of 2017 are shown below.

## Table 21: Comparison of Liquidity Coverage Ratio

| Average LCR        | Year 2018 | Year 2017 |
|--------------------|-----------|-----------|
| The third quarter  | 259%      | 270%      |
| The fourth quarter | 288%      | 252%      |

For the fourth quarter of 2018, the Bank's average LCR was 288 percent, well above the regulatory minimum requirement of 80 percent.

The Bank's average HQLA was 687,826 million Baht for the fourth quarter of 2018. Of this amount, 94 percent was Level 1 HQLA, which included cash and qualifying debt securities issued or guaranteed by governments, central banks and state enterprises. The remaining was Level 2 HQLA, which were mainly qualifying corporate debt securities rated at least A or equivalent and promissory notes issued by Thailand's Ministry of Finance.

The Bank's average Net COF was 239,104 million Baht for the fourth quarter of 2018. The expected net cash outflows of the Bank were mainly driven by deposits and borrowings from retails and corporates, as well as contingent bond bought. The main drivers of the Bank's inflows were fully-performing loans, interbank placement and contingent bond sold.

The Bank assesses, monitors and controls liquidity risk through a variety of measurements, along with the LCR, such as loan-to-deposit ratio, cumulative net cash flow positions, funding concentration and Net Stable Funding Ratio. The Bank also regularly monitors the early warning indicators to detect any potential liquidity crisis. This is to ensure that the Bank has sufficient liquidity for business operation as usual and can proactively manage liquidity risk.

## 2.4 Operational Risk

Operational Risk is the risk of loss from failed or inadequate internal processes, people and systems, or from external events. This includes legal risks, but does not include strategic risks and reputational risks.

The Bank understands that good operational risk management is vital to sustainable business success, particularly in the current environment of uncertainty, both domestic and international, prevail. Thus, effective operational risk management with sufficient coverage of all aspects of operations is a key priority for the Bank and the Group, and includes being well-prepared to deal promptly with unexpected events, including the compliance with regulations in Thailand and overseas which has become more demanding.

Furthermore, the Bank pays close attention to quality of customer service and customer care, suitability of products and services sold, reinforcement in system security, information systems, and all electronic/digital channels as well as risk management of fraud related to bank products and services such as credit cards, ATM cards and electronic services to ensure customer confidence. In relation to a new product launches, the product and service risks must be well analyzed, assessed and controlled to be at the acceptable level, and the appropriate risk control procedures must be in place.



#### **Operational Risk Management**

The process by which the Bank and the subsidiaries in the Group addresses operational risk management covers defining, assessing, monitoring, mitigating and controlling risk. Each unit in the organization is directly responsible for managing its operational risk and for establishing measures to mitigate, monitor and control risk to the designated level by allocating appropriate resources and establishing an organizational culture for managing operational risk.

The Bank has The Operational Risk Management Committee ("ORMC"), comprising senior executives from various business and support units, which is responsible for supporting and overseeing the functioning of the Bank's operational risk management and business continuity management to comply with the Bank's policy.

The Bank has a dedicated unit for operational risk management under its Risk Management Division, which is responsible for the operational risk management system, such as monitoring and supporting every unit in implementing the operational risk management framework at the unit level, managing operational risk at the organization level, reviewing operational risk management in the process of product and service development, calculating the capital required for operational risk under the Basel framework, and maintaining and analyzing data on the operational risk loss data system.

The Bank also ensures the cooperation among Operational Risk Unit, Compliance and Audit and Control Division, in respect of information sharing, analyzing and setting of controls to enhance the efficiency of operational risk management and internal control of the Bank

Likewise, the subsidiaries in the Group have assigned the responsibility for operational risk management at both the unit and the organization level, in line with the Bank's practices, although the relevant units responsible for overseeing, monitoring, and managing operational risk may differ depending on each company's organizational structure.

### **Operational Risk Assessment and Monitoring**

A key principle underlying the Bank and the subsidiaries' operational risk management is to educate staff throughout the organization providing them with a consistent understanding of operational risk, and to cultivate a sustainable operational risk culture as part of day-to-day business activities across the Bank, through Operational Risk Management Tools, e.g. Risk Control Self-assessment (RCSA), so that they are able to accurately and completely identify the operational risks, assess the risk, analyze details of the risks, assess the effectiveness of controls, find appropriate solutions to mitigate risks, and implement the selected solutions to minimize risks. This is followed by systematic monitoring of progress, measurement of potential risk, e.g., Risk Monitoring Information (RMI) and Loss Data collection, and the use of reporting systems as key elements of compiling and analyzing preventive and control measurements, and/or effectively diminishing operational risk, as well as regular reviews of the entire process.

Loss data arising from operational risk events for the Bank and the subsidiaries in the Group are maintained in a database. Reports on operational risk exposures and operational risk management are provided on a regular basis.



#### **Operational Risk Mitigation**

An important mechanism in controlling, preventing, and mitigating operational risk is an effective internal control system with strong participation of management. Each business unit must enforce operational controls vigorously, ensure compliance with regulations including anti-money laundering measures, implement the segregation of duties and procedures for verification and reconciliation, define approval authorities as well as establish limits commensurate with the scale of the business, the business type and level of staff. The reliability of the information technology system and the security measures related thereto is also of paramount importance.

The Bank and the subsidiaries in the Group have implemented Business Continuity Management (BCM) to enhance their resilience and their capability of responding to unexpected interruptions. The Group has adopted a BCM Policy and a Business Continuity Plans, which are reviewed and updated in accordance with potential threats, as well as being tested on a regular basis.

#### The Calculation of Value Equivalent to Operational Risk-weighted Asset

The Bank currently uses the Standardised Approach - Operation Risk (SA-OR) to calculate the value equivalent to operational risk-weighted asset at both the Bank level and the Group level. This calculation approach allocates the gross income into business lines and multiplies with a Beta value each business line as prescribed by the BOT.

#### 2.5 Information Technology Risk

Information Technology (IT) Risk is the risk of losses from inadequacy or inefficiency in managing security, confidentiality, integrity, and availability of IT systems, data and IT infrastructure, as well as the management of IT third-party, IT resilience and continuity, and IT projects.

Key IT risk factors of financial business are composed of internal factors and external factors. Internal factors are systems, in terms of their capability and the adoption of technology for business operations; their complexity which may inflict risks; the issue of system and data security; the accuracy of data processing; the development of, and changes in, technologies; and the adequacy of personnel regarding IT risk awareness and understanding, including malicious and inadvertent insiders. External factors are more diversified, rapid and complex form of cyber risk or IT threat. Moreover, current risks from changes in the business-chain environment relying on technology and data security management in operating businesses become factors for creating business opportunity as well as risk due to the business landscape transforming towards the era of digitalization.

The Bank is aware of the risks arising from the use of IT and the importance of information security and cyber security. The Bank has developed an IT Risk Management Policy and updated its Information Security and Cyber Security Policy. Moreover, the Bank has enhanced the readiness of its IT governance and IT risk management in aligning with the operational risk management framework to strengthen capability in proper IT risk management and information security and cyber security throughout the Bank by putting in place a framework for the following areas: Strengthening cyber security to meet the most up-to-date standards; Assessing cyber risk and making appropriate adjustments to the assessment framework according to each situation; Regularly building awareness and understanding of cyber security with its staff and customers; Developing contingency plans to rapidly and effectively handle different forms of cyber risk to reduce its impact; and Collaborating with external organizations to further strengthen the Bank's readiness to both effectively prevent and handle cyber risk.